

DOWNTOWN

SAFETY RESOURCE GUIDE

COMMUNITY ASSISTANCE

- Dial 2-1-1** when you need help finding local services such as housing, food, utility assistance, transportation, prescription assistance, childcare and more.
- Dial 3-1-1** when you need a police non-emergency response such as disturbance calls to report any types of crime where there is no immediate threat to life or property.
- Dial 9-1-1** for emergency situations only. An emergency is any situation that requires immediate assistance from the police, fire department or an ambulance.
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NEIGHBORHOOD SERVICES

To help those experiencing homelessness, we have five Multi-Agency Outreach Resource Engagement (MORE Teams) that have seven-day coverage to make contact with individuals around the city.

MORE Team Services::

- Housing assessment
 - Access to shelters and neighborhood organizations
 - Encampment interaction
 - Access to services at the Courtyard Homeless Resource Center
- » Please call **702.229.MORE**

You may also visit www.lasvegasnevada.gov/homeless

DEPARTMENT OF PUBLIC SAFETY / MARSHALS

Providing the public with law enforcement and detention services. This department manages the city jail and includes the deputy City Marshals who provide public safety at city parks and facilities, as well as Animal Protection Services.

Report a crime by calling **702.229.3223**. Your identity will be protected but a contact name and phone number are requested as our investigators may have important follow-up questions related to your tip. For an emergency always **dial 911**.

You may also visit www.lasvegasnevada.gov/DPS

BUILDING & SAFETY

We have a process for reporting dangerous buildings and our team investigates each case. Currently, the period for the demolition of an abandoned property is approximately 90-120 days. The city will work with property owners who are addressing safety issues as long as the owner keeps the property clean, secure and safe.

For a disaster/damage assesment: fire, burst pipe, car hits building, etc., visit <https://cityoflasvegas.link/disaster>

To report a problem please call **702.229.6251** or visit www.lasvegasnevada.gov/building



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BUSINESS LICENSING

City of Las Vegas citizens may file complaints on issues of unlicensed and/or unlawful business activity.

To report a problem please call **702.229.6281** or use this form:

<https://cityoflasvegas.link/businesslicensingcomplaint>

CODE ENFORCEMENT

We assist with neighborhood issues and code compliance to develop a safe and healthy community.

For Code Enforcement during business hours (Monday-Thursday 7 a.m. to 5:30 p.m.), please call **702.229.6615**. For Code Enforcement related to noise or short term rentals, please call **702.229.3500**, and for concerns that happen after hours or on weekends, and that require a more immediate response, please call **702.229.6444**.

You can also request Code Enforcement assistance at:

- <https://cityoflasvegas.link/codeenforcementcomplaint>
- SeeClickFix app or <https://seeclickfix.com/las-vegas>

Common Violations

- Noise: Outside music or excessive noise that can be heard 50 feet from the property line is in violation of the Las Vegas Municipal Code.
 - Parking: All vehicles associated with the residents of the short-term rental must be parked in the driveway. Vehicles are not to block neighboring properties' driveways or community mailboxes.
 - Trash: Refuse shall not be left out or be stored in public view, except in proper containers for the purpose of collection in accordance with the requirements of Las Vegas Municipal Code Chapter 9.08.
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ECONOMIC & URBAN DEVELOPMENT

The Visual Improvement Program offers qualifying business owners within the city's redevelopment areas a rebate of 50 percent for the pre-approved costs involved in substantially upgrading the exterior appearance of their establishment and bringing it up to current building and property code standards (up to a maximum of \$25,000). Final authorization requires approval by the Las Vegas City Council. To learn more please call **702.229.6551** or visit:

<https://cityoflasvegas.link/VIP>

LAS VEGAS METROPOLITAN POLICE DEPARTMENT

Metro police will visit businesses and advise them of safety and security weak points.

- Denise Stride–will do site assessments for businesses. Please contact Denise Stride at D5445S@LVMPD.com to schedule assessments.
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CONTACT US

You can report a problem to the city by visiting www.lasvegasnevada.gov/report



FOR MORE INFORMATION
www.lasvegasnevada.gov/DowntownSafety