

City of Las Vegas – Office of Community Services Housing Assistance Program - Frequently Asked Questions

1. Q: What is the Housing Assistance Program?

A: The program assists eligible residents who are in danger of becoming homeless or being evicted due to hardship from COVID-19. The program pays up to three months of rent/mortgage in order to prevent eviction and remain safely housed, depending on eligibility.

2. Q: How am I eligible to apply?

A: There are various eligibility criteria for this program. Applicants must:

- qualify at or below 120% of area median income (income chart below);
- live within the city limits of city of Las Vegas;
- provide documentation of a COVID-19-related hardship and show recovery from the hardship, future financial management. Examples of hardship are loss of job or decrease in hours at work. Examples of future financial management are new job, second job, substantial increase in hours, proof of job search or submitted applications.
- provide a copy of the mortgage or current lease and delinquency letter from landlord (late payments, eviction notice).

3. Q: What if I don't have access to a computer, scanner or internet?

A: If you need in-person assistance, contact 702-229-5935 or clvrent@lasvegasnevada.gov to schedule an appointment. Limited slots are available July 6-9.

5. Q: What does "at or below 120% of area median income per household" mean?

Household Size	At or Below 120% of Median Income
1 Person	\$63,000
2 Person	\$72,000
3 Person	\$81,000
4 Person	\$90,000
5 Person	\$97,400
6 Person	\$104,400
7 Person	\$118,000
8 Person	\$118,800

7. Q: How do I apply for the program?

A: Interested applicants should visit www.lasvegasnevada.gov/HousingAssistance or email clvrent@lasvegasnevada.gov for more information and to access the pre-application.

8. Q: How much assistance is available for my family?

A: Depending on funding availability, assistance is for up to a maximum of three months of rent/mortgage per household.

9. Q: I am behind more than three months of payments. Can you still help?

A: Housing assistance is available as of April 1, 2020, for the April housing payment, and can be used to pay up to three months of arrears.

10. Q: Do I have to pay the money back?

A: No. The assistance is a grant and there are no recapture terms.

11. Q: Do I need to have employment?

A: You must have some verifiable income, such as employment, social security benefits, child support, pension, veteran's benefits, alimony, self-employment or unemployment benefits.

12. Q: I can't afford a rental unit on my own anymore; can I find a roommate to move in with me to share the expenses?

A: Yes, the roommate must meet all eligibility criteria. This could qualify as future financial management, depending on total income and expenses for the combined household.

13. Q: How long is the process?

A: It depends on the applicant, as various factors determine processing time. The process can take from four to six weeks from the time of the complete application submittal.

14. Q: Can you pay for a room or hotel?

A: No, you must be leasing an eligible rental unit that is secured by a rental lease agreement or must be named the owner of a mortgaged real property within the city of Las Vegas. A copy of the signed lease agreement or mortgage, deed of trust, title insurance policy must be provided, as well as a letter from the landlord showing delinquency, i.e., nonpayment, late fees, arrears, etc.

15. Q: Why am I ineligible if I live in the unincorporated areas of Clark County?

A: Both Clark County and the city of Las Vegas receive an allocation of federal funds to assist their residents. Therefore, we cannot cross jurisdictions when providing assistance.

16. Q: How do I know if I live within the city limits of Las Vegas?

A: Look up your address online at:

<http://www.clarkcountynv.gov/assessor/Pages/PropertyRecords.aspx?H=redrock&P=assrealprop/site.aspx>

17. Q: Are the checks made payable to me or my landlord/mortgage company?

A: The payment is made directly to the landlord or mortgage company.

18. Q: How long will the program last?

A: The program will last until funding runs out.

19. Q: How are people chosen for help?

A: Assistance will be provided on a first-come, first-served basis to eligible households.

20. Q: What if I apply but my landlord or mortgage company does not respond to the city or is unwilling to agree to the city's terms?

A: Participation from the landlord or mortgage company is required to receive assistance.