

STUDENT INTERNSHIP LEARNING OBJECTIVES

Overview

- Judicial Branch
- Municipal Court Structure
- Administrative Office Procedures
- Criminal Justice Career Avenues
 - Meet with the Court Administrator
 - Meet with a Municipal Court Judge
 - Meet with Human Resources Analyst
 - Observe Court including Specialty Courts, Traffic Court and Criminal Courtrooms
- Citizen Complaints
- Personnel Processes

Learning Objectives

- Understand the role of the judicial branch
- Learn basic court processes and court organization
- Mastery of office equipment
- Learn business phone skills (multiple lines)
- Learn filing organizational skills
- Mastery of data entry and creating basic reports
- Understand the Alternate Judge processes
- Understand the Indigent Defense process
- Learn Citizen Complaint Response and Tracking Process

MEASURES OF SUCCESSFUL ACHIEVEMENT

- Teach Back
- Intern Self-Evaluation
- Preceptor Evaluation

TOOLS & TECHNOLOGY INTERN WILL USE

Calculators Microsoft Word
Computers Microsoft Excel

Internet Research Microsoft PowerPoint Audio/Visual Aids Training Resources

Photocopiers/scanners Facsimile

Multi-line phone

SKILLS INTERN WILL PRACTICE

Active Listening Critical Thinking

Reading Comprehension Filing

Time Management

Social Perceptiveness Writing
Monitoring Speaking

Complex Problem Solving

ABILITIES INTERN WILL PRACTICE

Written Comprehension Deductive Reasoning Oral Expression Written Expression Speech Clarity Analytical Skills

WORK ACTIVITIES

Oral Expression
Oral Comprehension
Problem Sensitivity
Written Comprehension
Inductive Reasoning
Deductive Reasoning
Speech Clarity
Written Expression

Organizing, Planning, and Prioritizing Work Documenting and Recording Information Performing Administrative Duties



STUDENT INTERNSHIP LEARNING OBJECTIVES

Overview

- Case Management System (CMS)
- IS Reports
- Municipal Court IS SharePoint

Learning Objectives (under supervision)

- Understand CMS
- Learn IS Report Documentation
- Learn IS Report Classification
- Learn SharePoint Content Management
- Perform IS Report Documentation
- Perform IS Report Classification
- Perform SharePoint Content Management

MEASURES OF SUCCESSFUL ACHIEVEMENT

- Teach Back
- Intern Self-Evaluation
- Preceptor Evaluation

TOOLS & TECHNOLOGY INTERN WILL USE

Calculators Microsoft Word
Computers Microsoft Excel
Internet Research Microsoft PowerPoint
Audio/Visual Aids Training Resources

Photocopiers/scanners Facsimile

SKILLS INTERN WILL PRACTICE

Active Listening Critical Thinking
Reading Comprehension
Social Perceptiveness
Monitoring Critical Thinking
Time Management
Writing
Speaking

Complex Problem Solving

ABILITIES INTERN WILL PRACTICE

Written Comprehension Deductive Reasoning
Oral Expression Written Expression
Speech Clarity

WORK ACTIVITIES

Oral Expression
Oral Comprehension
Problem Sensitivity
Written Comprehension
Inductive Reasoning
Deductive Reasoning
Speech Clarity
Written Expression

Organizing, Planning and Prioritizing Work Documenting and Recording Information Performing Administrative Duties



STUDENT INTERNSHIP LEARNING OBJECTIVES

Overview

- Judicial Branch
- Municipal Court Structure
- Court Sessions

Learning Objectives

- Research Process
- Filing and Archiving
- Customer Service
- Court Process

MEASURES OF SUCCESSFUL ACHIEVEMENT

- Intern Self-Evaluation
- Preceptor Evaluation

TOOLS & TECHNOLOGY INTERN WILL USE

Calculators Microsoft Word
Computers Microsoft Excel

Case Management System

Audio/Visual Aids Training Resources

Photocopiers/scanners Facsimile

SKILLS INTERN WILL PRACTICE

Active Listening Critical Thinking Reading Comprehension Time Management

Social Perceptiveness Writing Monitoring Speaking

Complex Problem Solving

ABILITIES INTERN WILL PRACTICE

Written Comprehension Oral Expression Speech Clarity Deductive Reasoning Written Expression

WORK ACTIVITIES

Oral Expression Oral Comprehension Problem Sensitivity Written Comprehension

Inductive Reasoning
Deductive Reasoning

Speech Clarity
Written Expression

Organizing, Planning and Prioritizing Work Documenting and Recording Information



STUDENT INTERNSHIP LEARNING OBJECTIVES

Overview

- **Judicial Branch**
- Municipal Court Structure
- Court Sessions and Program Non-Compliance

Learning Objectives

- Community Service Program
- Work Program
- Court Process
- Court Reports
- Customer Service

MEASURES OF SUCCESSFUL ACHIEVEMENT

- Intern Self-Evaluation
- Preceptor Evaluation

TOOLS & TECHNOLOGY INTERN WILL USE

Calculators Microsoft Word Microsoft Excel Computers

Case Management System

Audio/Visual Aids **Training Resources**

Facsimile Photocopiers/scanners

SKILLS INTERN WILL PRACTICE

Critical Thinking Active Listening Reading Comprehension Time Management

Social Perceptiveness Writing Monitoring Speaking

Complex Problem Solving

ABILITIES INTERN WILL PRACTICE

Written Comprehension Deductive Reasoning Oral Expression Speech Clarity

Written Expression

WORK ACTIVITIES

Oral Expression Oral Comprehension **Problem Sensitivity** Written Comprehension Inductive Reasoning **Deductive Reasoning** Speech Clarity Written Expression

Organizing, Planning and Prioritizing Work **Documenting and Recording Information**