

# Consumer Bill of Rights

For

Owners of Fire Protection Systems  
Regulated by the City of Las Vegas  
and Nevada State Fire Marshal



## **The City of Las Vegas Fire Prevention Division.....**

City of Las Vegas Fire & Rescue - Fire Prevention section is comprised of two specific units that work in a coordinated manner to provide the upmost in technical plan review, special systems analysis (Fire Protection Engineering) and fire inspection services (System Commissioning) related to installed fire protection systems.

As an owner of such a fire protection system, you are obligated by Nevada Revised Statute (NRS 477) to have a contract in place for the Inspection, Testing and Maintenance of such systems. The continued servicing after the initial commissioning is to ensure that the systems are properly tested and maintained by qualified contractors in accordance with adopted codes, all to ensure the health, welfare and safety of your employees and the general the public that is accessing your facility.

This document was developed to provide some basic guidance on what services you are obligated to provide and more importantly what you should be receiving from the contractor you have entered into contract to provide such services.

### **As a Fire Protection System owner, you have the right to.....**

- Choose a new contractor if you are dissatisfied with the current service levels you are being provided.
- Ask for clarification of what services are being provided by the contractor and at what intervals
- Understand what you are obligated to do by State and local codes
- Ask for code or requirement clarification from the Authority Having Jurisdiction (Fire Prevention)
- What are the Inspection, Testing and Maintenance frequencies?

### **If you have a complaint about your fire protection contractor, you have the right to....**

- First you should bring the issue to the attention of your service contractor and try to resolve any issues at that level!
- You can contact the State Contractors Board either by phone at or the web at 702-486-1100 or the web at [http://www.nvcontractorsboard.com/complaint\\_forms.html](http://www.nvcontractorsboard.com/complaint_forms.html)
- You can contact your local Authority Having Jurisdiction
  - City of Las Vegas Fire & Rescue 702-229-0366 or email to [www.lvfireprevention@lasvegasnevada.gov](mailto:www.lvfireprevention@lasvegasnevada.gov)
  - Clark County Building and Fire Prevention @ 702-455-7366 or email to <http://dsnet.co.clark.nv.us/CCComplaintsubmission/complaints.html>
  - Henderson Fire Prevention @702-267-3630  
[COHFiresafety@cityofhenderson.com](mailto:COHFiresafety@cityofhenderson.com)
  - North Las Vegas Fire Prevention @ 702- 633-1110  
[wayD@cityofnorthlasvegas.com](mailto:wayD@cityofnorthlasvegas.com)

\*Specifics of Inspection, Testing and Maintenance is available upon request.

Following list will be provided upon request.

### Fire Sprinkler System

General Items reflected. (For complete reference refer to NFPA 25)

Device or Component type	After commissioning
Gauges, control valves, water flow and supervisory signal alarm devices	Quarterly – Confirm proper operation and signal transmission to alarm system or supervising station
Hydraulic nameplate	Annual – confirm that information reflected is consisted with system condition
System Hangers/Seismic bracing	Annual – confirm that items are still in place
Sprinkler Heads	Annual – confirm that no changes of heads have occurred, no sign of leaking, corrosion, painted, loaded or other damage.
Obstructions	Annual – Confirm that no obstructions to sprinkler coverage have occurred such as new construction, duct installation, shelving or similar
Main Drain	Quarterly/ Annual to confirm that available water supply has not changed that could impact the operation of the system if called upon
Anti-Freeze System (if Equipped)	Confirm proper solution, operation of control valves
Piping hangers/Seismic bracing	Annual – Confirm in place, no damage, loose fittings

### Fire Alarm system

General items reflected. (For complete reference refer to NFPA 72)

Device or Component type	After commissioning
All Equipment	Annual- visual confirm that there have been no changes that affect equipment performance, damage, environmental conditions,
Control Equipment	Annual- Verify correct receipt of alarm, supervisory, and trouble signal inputs.
Initiating devices such as smoke and heat detectors, manual fire alarm boxes, duct smoke detectors, water flow switch control valves and similar (If equipped with a fire sprinkler system)	Annual – verify correct operation using approved testing methods and processes.
Central Station equipment	Annual - Test all functions and features to confirm proper signal transmission, signal loss, back-up communications and similar

Voice / Alarm communication / Notification (horns, strobes, speakers)	Annual– Test notification appliances for proper response, operation
Back-up Batteries	Testing frequency is based on battery type. In general batteries are tested for load voltage, and available amperage to operate the system as required by code.
Remote annunciators	Semiannual location and condition
Notification Appliance power supplies, and similar	Annual – Lamps and LED’s indicate normal status

### Commercial Kitchen Hood Extinguishing System

General items reflected. (For Complete reference refer to NFPA 96)

Device or Component type	After commissioning
System nozzles are correctly located above equipment	Monthly - Inspection
Manual actuators are unobstructed	Monthly - Inspection
Pressure gauges are operable	Monthly - Inspection
No equipment has been added, re-located or modified from approved design	Monthly - Inspection
Grease from duct and hood system	Maintenance
Gas and electric shunts are operational	Test Semi-annual
Safety interlocks (recirculating operations, shunts, etc.	Test Semi-annual
Required Fire Extinguishers	Yearly – In place and tags are within certification year.

Visual **Inspection** to assure that no changes have been made to the system design without proper permitting and approvals.

**Testing** to assure that the installed system is functioning as designed, installed and commissioned.

**Maintenance** of installed system is being conducted in accordance with the manufactures published instructions.