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BILL NO. 2025-5

ORDINANCE NO. 6901

AN ORDINANCE TO AMEND LVMC CHAPTER 6.08 TO MAKE VARIOUS CHANGES REGARDING AMBULANCE FRANCHISES, INCLUDING PROVISIONS TO UPDATE MAXIMUM SERVICE RATES; CHANGE THE METHOD AND CALCULATION OF ANNUAL INCREASES IN SERVICE RATES AND FRANCHISEE PENALTY ITEMS; UPDATE PROVISIONS REGARDING THE REVOCATION AND ADJUSTMENT OF FRANCHISES FOR NONCOMPLIANCE; PROVIDE FOR THE EXTENSION OF **AMBULANCE** VEHICLE **SERVICE** LIFE UNDER CERTAIN CIRCUMSTANCES; AND TO PROVIDE FOR OTHER RELATED MATTERS.

Proposed by: Fernando Gray, Chief of Fire and Rescue

Summary: Amends LVMC Chapter 6.08 to make various changes regarding ambulance franchises. including provisions to update maximum service rates; change the method and calculation of annual increases in service rates and franchisee penalty items; update provisions regarding the revocation and adjustment of franchises for noncompliance; and provide for the extension of ambulance vehicle service life under certain circumstances.

THE CITY COUNCIL OF THE CITY OF LAS VEGAS DOES HEREBY ORDAIN AS

FOLLOWS:

SECTION 1: Title 6, Chapter 8, Section 20, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.020: As used in this Chapter, unless the context otherwise requires, the words and terms defined in this Section have the meanings ascribed to them herein, as follows:

"Advanced emergency medical technician" or "Advanced EMT" means a person who is qualified, in accordance with the Health District regulations as an EMT-Basic and who is also qualified in accordance with the Health District regulations to perform essential advanced techniques and to administer a limited number of medications.

"Advanced life support" or "ALS," whether used alone or as a modifier of other nouns, has the same meaning as the definition of that term in the Code of Federal Regulations (42 CFR 414.605), as may be amended. Likewise, the terms "ALS1" and "ALS2" have the same meanings as the definitions of those terms in 42 CFR 414.605, as may be amended.

"Air ambulance" means an aircraft, both fixed wing and rotary wing aircraft, especially designed,

constructed, modified or equipped to be used for the transportation of injured or sick persons. "Air ambulance" does not include any commercial aircraft carrying passengers on regularly scheduled flights.

"Ambulance" means a motor vehicle which is specially designed, constructed, equipped and staffed to provide basic, intermediate or advanced care for one or more:

- (1) Sick or injured persons; or
- (2) Persons whose medical condition may require special observation during transportation.

For the purposes of this Chapter, the term "ambulance" specifically excludes nonmedically supervised patient transports and special event medical service transports.

"Ambulance service" means the emergency medical care and transport, the non-emergency medical care and transport service, including inter-facility ambulance transport service, or both, which are provided to patients utilizing an ambulance with appropriately licensed personnel. The term "ambulance service" does not include the use of vehicles for nonmedically supervised patient transport service, air ambulance service or special event medical service transports.

"Annual percentage increase" or "API," for any particular annual period, means the increase to be applied to liquidated damages, penalties and service rates in accordance with Sections 6.08.180 and 6.08.190. Except as otherwise provided in this definition, the applicable API shall be calculated with reference to the increase in the CPI-MCS for the corresponding annual period, consistent with Sections 6.08.180 and 6.08.190. If there is no increase in the CPI-MCS or the increase is less than three percent, the API shall be three percent. If the increase in the CPI-MCS is greater than five percent, the API shall be five percent.

"Applicant" means a person who submits a completed application for a franchise as set forth in this Chapter.

"Application" means all written documentation, statements, representations and warranties provided to the City by an applicant, in accordance with this Chapter, to be relied upon by the City Council in making its determination of whether to grant or withhold a franchise.

"Automatic Vehicle Locator," "AVL/GPS" or "AVL" means the automated system used to track or

determine the physical location of ambulance vehicles through a Global Positioning System (GPS), on a computerized mapping system that is integrated with the Fire Alarm Office.

"AVL/GPS data reports" means Global Positioning System (GPS) data that a franchisee may use to report that it was "on scene," thereby providing a means to calculate an official response time.

"Basic life support" or "BLS" has the same meaning as the definition of that term in the Code of Federal Regulations (42 CFR 414.605), as may be amended.

["City" means the City of Las Vegas, Nevada.

"City Council" means the governing body of the City.]

"City Manager" means the City Manager appointed by the City Council to perform such administrative functions of the City government as may be required of him or her by the City Council, or his or her designee.

"Computer-aided dispatch" or "CAD" means dispatching of emergency and non-emergency resources through the computer technology to calls for service.

"CPI-MCS" means the Consumer Price Index (CPI) for all Urban Consumers: U.S. City Average, Series CUUR0000SAM2, Medical Care Services, as published by the U.S. Department of Labor, Bureau of Labor Statistics, Washington, D.C.

"Critical care transport" (CCT) or "specialty care transport" (SCT) both have the same meaning as the term "specialty care transport" as defined in the Code of Federal Regulations (42 CFR 414.605), as may be amended.

["Department" means the Department of Finance or a designee.

"Director" means the Director of the Department of Finance or a designee.]

"Dispatched ambulance service" means ambulance service that is dispatched by or required to be electronically transferred for dispatch by the Fire Alarm Office to a franchisee.

"Emergency" has the same meaning as that term is defined by the Health District, as may be amended.

"Emergency medical care" means medical care given to a patient in an emergency situation before

the patient arrives at a hospital or other medical facility and until responsibility for the patient is assumed by the medical staff at such facility.

"Emergency medical service" or "EMS" means a system consisting of a chain of services linked together to provide emergency medical care for the patient at the scene, during transport, and upon entry at a hospital or other medical facility.

"Emergency medical technician basic" or "EMT basic" means a person who is qualified, in accordance with the Health District regulations to provide basic emergency medical care.

"EMS priority dispatch" means a dispatch system:

- (1) Whereby "certified emergency medical dispatchers" [(EMD's)] give lifesaving prearrival instructions to person requesting the same; [and]
- (2) Which provides for the dispatch of the appropriate level of emergency vehicle response, A, B, C, D, E, or O as determined by use of a priority card or computer program, based on the severity of the medical emergency[.]; and
 - (3) In which the different levels of dispatch priority are defined as follows:
- (a) Priority Level 1: Specified critical-level Bravo (B), Charlie (C), Delta (D) and Echo (E) calls for 911-dispatched ambulance service;
- (b) Priority Level 2: Specified high-level Bravo (B), Charlie (C), Delta (D) and Echo (E) calls for 911-dispatched ambulance service;
- (c) Priority Level 3: Specified moderate-level Bravo (B), Charlie (C), Delta (D) and Echo (E) calls for 911-dispatched ambulance service:
- (d) Priority Level 4: Specified low-level Alpha (A), Bravo (B) and Omega (O) calls for 911-dispatched ambulance service;
- (e) Priority Level 5: Specified medical aid-level Alpha (A) and Omega (O) calls for 911-dispatched ambulance service;
- (f) Priority Level 11 Urgent: Immediate transfer requests for critical patients needing a higher level of care at another facility;

request.

(g) Priority Level 11 Scheduled: Non-emergency pre-scheduled transfer request with four hours prior notice from the facility requesting the transport; and

(h) Priority Level 11 Unscheduled: Non-emergency unscheduled transfer

For purposes of this Paragraph (3), "specified," with respect to a priority level, refers to call types that are selected by the LVFR Medical Director and designated in a separate document as pertaining to that priority level.

"Emergency medical technician-paramedic" or "EMT-Paramedic" means a person possessing the qualifications of the Advanced EMT and also, in accordance with the Health District regulations, as having enhanced skills that include being able to administer additional advanced life support interventions and medications.

"Emergency response" has the same meaning as the definition of that term in the Code of Federal Regulations (42 CFR 414.605), as may be amended.

["Emergency triage, treatment and transport" or "ET3" means the provision of services in accordance with a model program designed by the Federal Government's Centers for Medicare and Medicaid Innovation ("CMMI") wherein EMS and fire department crews identify patients best served by a healthcare facility other than the emergency department. ET3 encourages appropriate utilization of emergency medical services, increased efficiency in the EMS system, and provides person-centered care at the most appropriate care level. Under ET3, EMS providers can treat the patient on scene or enable emergency physician triage via telehealth. Under ET3, urgent care facilities serve as the main alternative destination for patients, but EMS crews could also transport patients to any approved qualified healthcare provider destination covered under the regulations, including primary care clinics or mental health facilities.]

"Financial statements" means audited financial statements of the local operation of the franchised business. Financial statements are to include: Balance sheet, income statement, statements of cash flows, and statement of retained earnings.

"Fire Alarm Office" or "FAO" means the office referred to as Firecom in the Health District

regulations which is administered by the City of Las Vegas through an interlocal agreement among the City of Las Vegas, the City of North Las Vegas, and Clark County, or the successor to that office.

"Fire Department" means the City's Department of Fire and Rescue.

"Fire Chief" means the Director of the Fire Department or a designee.

"Franchise" means the authorization granted to a person by the City Council to provide ambulance service within the City's rights-of way, highways, streets, roads and alleys. The terms and conditions of such authorization will be described in a franchise agreement specific to such purpose.

"Franchise agreement" means the written agreement entered into between the City and a franchisee evidencing the City's authorization for a franchisee to provide ambulance service requiring the franchisee to comply with the terms of this Chapter and incorporating such other reasonable provisions as the City Council deems appropriate.

"Franchise Officer" means the person designated by the City Manager to be responsible for the administration and oversight of ambulance franchise agreements and the franchise-related aspects of this Chapter.

"Franchise service area" or "service area" means the geographic area of the City, including any subzones thereof, specified in a franchise agreement wherein a franchisee is authorized and required to provide ambulance service.

"Franchisee" means the person to whom an ambulance service franchise is granted by the City Council pursuant to this Chapter.

"Health District" means the Southern Nevada Health District, its officers and authorized agents.

"Health District regulations" means the applicable EMS regulations adopted by the District Board of Health, as they may be amended from time to time.

"Health Officer" means the Health Officer of the Health District.

"Inter-facility ambulance transport service" means an emergency or a nonemergency transport of a patient by ambulance that originates and terminates at previously designated medical facilities or locations.

"Intermediate life support" or "ILS," whether used alone or as a modifier of other nouns, means

transportation by ground ambulance vehicle and medically necessary supplies and services that must be staffed by not less than two individuals, at least one of whom must be trained and qualified to the level of an Advanced EMT.

"LVFR Medical Director" means the medical director of the Fire Department.

"Loaded mileage" has the same meaning as the definition of that term in the Code of Federal Regulations (42 CFR 414.605), as may be amended.

"MDT" means a mobile data terminal, or a computerized device used in emergency vehicles to communicate with a central dispatch office.

"Maximum ambulance service rate" means the maximum amount that a franchisee may bill a patient or other payer for the level of ambulance service provided to the patient, as established in this Chapter, including all ancillary services and supplies used in providing ambulance service.

"Mobile integrated healthcare" means the delivery of patient-centered healthcare in the out-of-hospital environment utilizing technology and mobile pre-hospital resources to address the needs of the community. "Mobile integrated healthcare" may also be referred to as "community paramedicine."

"Mutual aid" means ambulance service provided within the franchise service area in response to a request by a franchisee for assistance from another franchisee to provide ambulance service in the requesting franchisee's authorized service area pursuant to an agreement between the franchisees that is on file with the City.

"Nonemergency ambulance service" means: 1) prearranged non-911 dispatched ambulance service provided to patients with non-life-threatening conditions that does not require the use of lights and sirens, including without limitation nonemergency ambulance service requested at special events and other non-911-dispatched ambulance service requests that would be categorized as nonemergency transfers or level 33-A calls (as that term is approved and endorsed by the Health District) when processed through EMS priority dispatch protocol; or 2) inter-facility ambulance transport service as defined by a franchisee's agreement.

"Nonmedically supervised patient transfer service" means the transportation of a person that does not require any medical supervision, observation or care while en route, as permitted by the State of Nevada

Transportation Services Authority.

"On-scene" means when an ambulance unit actually arrives at the specific address or location dispatched with a speed of zero miles per hour, or when the ambulance unit actually arrives at the point closest to the specified address or location to which it can reasonably be driven.

"Performance standards" means response time requirements that are required to be met by a franchisee as specified in Section 6.08.150 in the performance of providing ambulance service by the franchisee.

"Response time" means the time period measured from receipt by a franchisee of electronically transferred information from the FAO dispatch facility or the franchisee's dispatch center on the patient location, EMS priority dispatch code, and call-back number to the time when the ambulance dispatched to the incident or facility arrives and reports that it is "on scene" as that term is defined herein, or when the dispatched ambulance en route to an incident is canceled by the FAO dispatch.

"Rights-of-way" means property dedicated to, granted to, or held or prescriptively used by the City for public street, alley, road and highway purposes.

"Scheduled" means non-emergency pre-scheduled transports within four hours' prior notice from a facility.

"Service category" means the type or level of ambulance service that is specified in a franchise agreement pursuant to this Chapter.

"Special event" means activities such as, but not limited to, sporting events, off-road vehicle races, speedway races, concerts, fairs and parades occurring on a specific date and time at a specific location.

"Special event medical service" or "SEMS" means the providing of medical care to the participants and members of the public in attendance at a special event pursuant to a contractual arrangement between a special event medical service provider or a franchisee and the special event owner, operator, promoter, organizer or any other person authorized to enter into such contractual arrangements on behalf of the special event.

"Special event medical service provider" or "SEMS provider" means a person who has obtained a

special event medical service provider business license pursuant to Title 6 of this Code and special purpose ambulance service permits required pursuant to Health District regulations.

"Special event vehicle" means the special purpose vehicle permitted by Health District regulations which for the purposes of this Chapter may be used for the sole purpose of providing standby medical coverage at predesignated special events. Except as otherwise provided in this Chapter, the term does not include a vehicle which provides ambulance service over City rights-of-way.

"Street" means the surface of the full width of the right-of-way, including alleys, sidewalks and thoroughfares, places or ways of any kind used by the public or open to the public as a matter of right for the purpose of vehicular traffic or vehicular and pedestrian traffic.

"Sub-zone" means a portion of a franchise service area as defined in a franchise agreement.

"Ten-digit request for emergency service" means any telephone request for emergency ambulance service that is received directly by a franchisee from any source, including representatives of law enforcement agencies, which is required to be electronically transferred immediately to the FAO system.

"Transfer of ownership or control" means any transaction in which:

- (1) Any ownership or other right, title, or interest of more than five percent in a franchisee or its ambulance service is transferred, sold, assigned, leased, sublet, or mortgaged, directly or indirectly, voluntarily or involuntarily, in whole or in part;
 - (2) There is any change or transfer of control of a franchise or ambulance service;
- (3) The rights, obligations, or both, which are held by a franchisee under its ambulance franchise are transferred, directly or indirectly, to another party;
- (4) Any change or substitution occurs in the managing general partners of a franchisee, where applicable; or
- (5) A franchisee, or its corporate parents at any level, enter into any transaction that materially increases the debt that is to be borne by the franchisee, directly or indirectly, in a manner that will adversely affect users of the ambulance service.

"Transponder" means an electronic device affixed to an ambulance that activates the private access

gates located within the franchise service area.

"Unforeseen economic circumstance" means:

- (1) That within a given twelve-month calculation period the percentage change in the CPI-MCS was greater than ten percent or less than zero (decrease); or
- (2) Another circumstance or set of circumstances which the City Council determines to have had a significant effect on the cost of providing ambulance service.

"Unscheduled" means non-emergency unscheduled transfer request from a facility.

"Urgent" means non-emergency immediate transfer requests for critical patients needing higher level of care at another facility.

"Volunteer ambulance service" means volunteer ambulance service which is authorized and operated under the direct supervision of the Fire Department.

SECTION 2: Title 6, Chapter 8, Section 50, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.050: The franchise fee shall be the amount set forth in a franchise agreement which has been determined necessary to partially reimburse the City for costs incurred in dispatch processing, providing or arranging for services, administering the franchise agreement, regulatory oversight, and such other service as permitted by applicable law. Franchise fees shall be paid according to the provisions of the franchise agreement, and shall be accompanied by such supporting documentation as the [Director] Franchise Officer deems necessary. If a franchise fee is received by the City after its due date, the City is authorized to charge the franchisee a late fee of two percent per month (or fraction thereof) of the delinquent amount.

SECTION 3: Title 6, Chapter 8, Section 70, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.070: (A) Whenever the number of ambulance service franchisees within the City is less than the maximum number established by the City Council pursuant to this Chapter, or if the City Council has not established a maximum number of such franchises but has determined that a new ambulance service franchise will serve the public convenience and necessity, a person may apply for a new franchise by submitting an

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application to the [Director] <u>Franchise Officer</u> on such form or in such format as the [Director shall] <u>City</u> <u>may</u> require.

(B) The application shall be in writing and shall include the following:

(1) For a sole proprietor, the name and business and residence addresses of the applicant. For a corporation, the corporate name, date and place of incorporation, an address of its principal place of business, and identification of the ownership and control of the applicant, including: the names and address of the ten largest holders of an ownership interest in the applicant and affiliates of the applicant, and all persons with five percent or more ownership interest in the applicant and its affiliates, the persons who control the applicant and its affiliates, all officers and directors of the applicant and its affiliates, and any other business affiliation and ownership interest of each named person. For a corporation, a copy of the articles of incorporation and all effective amendments certified by the appropriate officer of the state of incorporation, and a certificate of good standing from the Nevada Secretary of State. For a limited liability company (LLC), the LLC name, date and place of formation, an address of its principal place of business, identification of the ownership and control of the applicant, including the names and addresses of the ten largest holders of an ownership interest in the applicant and affiliates of the applicant, and all persons with five percent or more ownership interest in the applicant and its affiliates, the persons who control the applicant and its affiliates, all members/managers of the applicant and its affiliates, and any other business affiliation and ownership of each named person. For an LLC, a copy of the articles of organization and all effective amendments certified by the appropriate officer of the state of formation, and a certificate of good standing from the Nevada Secretary of State. For a partnership or association, the names of the owners, partners or the persons comprising the association of the company, the names and percentage of ownership of each owner, partner or person, and the business and residence addresses of each owner, partner or person. If the applicant is operating under a fictitious firm name, a copy of the certificate filed pursuant to NRS Chapter 602;

(2) A statement with such references as may be acceptable to the [Director]

Franchise Officer and Fire Chief describing the qualifications and experience of the applicant and the

personnel who will manage the ambulance service franchise; all geographic areas and all other jurisdictions currently or previously provided ambulance service by the applicant, performance standards achieved and levels of service provided. This Section shall not be deemed as precluding an application from a new business entity; provided that the principals in such entity are able to demonstrate that the new entity can satisfy the requirements for a franchise set forth in this Chapter;

- (3) A letter of intent from an insurance carrier meeting the requirements of this Chapter stating that, if a franchise is granted, an insurance policy will be issued in the amount and under the conditions stated in this Chapter;
- (4) A letter of commitment from a qualified institution acceptable to the [Director] <u>Franchise Officer</u> stating that, if a franchise is granted, performance security in the kind and amount stated in this Chapter will be issued securing the applicant's performance under the franchise agreement;
- (5) A written description of the AVL system and the computer-aided dispatch system or other system the applicant intends to utilize, and must be compatible with the FAO's CAD;
- (6) A written description of the communication system and dispatch procedures the applicant intends to utilize, including a copy of the applicant's application to the Federal Communication Commission (FCC) for an appropriate license;
- (7) The color scheme, logo and uniform design proposed to be used to designate the ambulance(s) and personnel of the applicant, which shall not be the same as or confusingly similar to the color schemes or designs of the Fire Department or other ambulance service providers operating in the City as determined by the Fire Chief in his or her sole discretion;
- (8) A description of the applicant's proposed operating procedures related to training, staffing, billing, collections, customer relations and maintenance of records; and
- (9) Written information as required by the [Director] <u>Franchise Officer or Fire Chief, or both,</u> to allow evaluation of whether the applicant is financially able to provide ambulance services, including:

The following provisions shall apply to franchises issued pursuant to this Chapter:

6.08.120:

- (A) The franchise agreement shall incorporate and be subject to the provisions of this Chapter, as it may be amended from time to time, all of which shall be binding upon the franchisee and its approved successors, transferees of ownership or control, and assignees. In no event shall this Chapter be considered a contract between the City and the franchisee such that the City would be prohibited from amending any provision hereof.
- (B) All documents provided by the applicant as part of the completed application and all statements, representations, warranties and promises made therein by the applicant and relied upon by the City in granting the franchise shall be binding upon the franchisee.
- (C) A franchise shall be revocable in accordance with the provisions of this Chapter if the franchisee fails, for reasons other than force majeure, to provide ambulance services within the period of time specified in the franchise agreement.
 - (D) A franchise agreement shall set forth its length of term.
- (E) No privilege or exemption shall be inferred from the granting of any franchise unless it is specifically mentioned in this Chapter or in the franchise agreement.
- (F) The granting of a franchise pursuant to this Chapter shall not impart to the franchisee any vested ownership right or ownership interest in any rights-of-way or City property, notwithstanding the right to use City rights-of way or City property to provide its ambulance service.
- (G) As a condition of the franchise and prior to providing ambulance service a franchisee shall provide the City with a detailed statement of the equipment and facilities to be used in providing ambulance service, including:
 - (1) A copy of its Health District ambulance service permit;
- (2) The vehicle identification number, make, type, age, condition and patient capacity of each ambulance available for use within the service area, a detailed description of the equipment thereon and the identification number of the red light and siren permit issued by the Nevada Highway Patrol;
- (3) The location and description of the premises which are to be used as the base of operations and any terminals, officers and other facilities to be used in the operations;

- (D) A franchisee shall not use, encourage, advocate or solicit the use of any telephone number or system of communication in lieu of the 911 emergency telephone system number for the dispatch of an ambulance to any call except for non-emergency service as defined by this Chapter.
- (E) Unless otherwise specified in its franchise agreement or required by the LVFR Medical Director's regulations and procedures, when a franchisee receives, through any means, a request for service which if processed through EMS priority dispatch protocols would be determined to be a Priority Level 1, 2, 3, 4 or 5 call under a Category Alpha (A), Bravo (B), Charlie (C), Delta (D), Echo (E), or Omega (O) level category for EMS ambulance service, the franchisee shall electronically transfer information on the call to the FAO, including patient location, condition and call-back number.
- (F) A franchisee shall not use any ambulance once the vehicle mileage on [an] that ambulance reaches three hundred thousand miles[.]; provided, however, that an ambulance in which a new engine and transmission have been installed before reaching that mileage may continue in use beyond that mileage, but must not be used by the franchisee after its mileage has reached five hundred thousand miles.
- (G) Except with respect to nonemergency ambulance service, when a franchisee is providing special event medical service and a patient's condition requires transport, or a franchisee is directly called to transport a patient from a special event, the franchisee shall electronically transfer information on patient location, condition, availability of or need for the dispatch of an ambulance and call-back number to the FAO.
- (H) A franchisee shall provide integration of the franchisee's emergency and non-emergency resources onto the FAO dispatching consoles.
- SECTION 9: Title 6, Chapter 8, Section 150, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:
- **6.08.150:** (A) Requests for ambulance service which are received through the FAO, including tendigit requests for emergency service, through a 911-emergency telephone system, or franchisee's dispatch center, shall meet the following response time performance standards:
 - (1) For all dispatch level emergency calls of EMS Priority Levels 1, 2 and 3,

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action against a franchisee, including assessment of liquidated damages, penalties or other actions as provided in this Chapter or in the franchise agreement[,]: readjustment of the franchisee's Franchise Service Area; [to include] or possible termination of the franchise as provided by this Chapter or the franchise agreement. The arrival times beyond which disciplinary and related actions under this Subsection (C) may be taken are as follows:

- (1) For dispatch level emergency calls of EMS Priority Levels 1, 2 and 3, within fourteen minutes and fifty-nine seconds (14:59) after dispatch.
- (2) For dispatch level emergency calls of EMS Priority Level 4, within nineteen minutes and fifty-nine seconds (19:59) after dispatch.
- (3) For dispatch level emergency calls of EMS Priority Level 5, within twenty-four minutes and fifty-nine seconds (24:59) after dispatch.
- (4) For dispatch level non-emergency calls of EMS Priority Level 11 Urgent, within ten minutes after the response time set forth in Subsection (A) of this Section.
- (5) For dispatch level non-emergency calls of EMS Priority Level 11 Scheduled and Unscheduled, within thirty minutes after the response times set forth in Subsection (A) of this Section.
- (D) Calls not canceled by the FAO before the response time requirement has expired but for which the ambulance crew failed to substantiate the on-scene time through usage of AVL/GPS data reports or, if the AVL/GPS was not functioning, failed to report through alternative methods established by the [Director] Fire Chief and LVFR Medical Director, will be considered as failing to meet the applicable response time standards set forth in Subsection (A) of this Section.
- (E) A call for which an ambulance did not respond within the applicable response time standards set forth in Subsection (A) of this Section, either by the franchisee or by an authorized ambulance service provider through a mutual aid agreement, will be considered as failing to meet the response time requirements of this Section if the call was not canceled by the FAO before the expiration of the response time requirements.
 - (F) When the FAO closes a call, the call is terminated and the applicable response time

standard set forth in Subsection (A) of this Section will apply. If the FAO reopens the call, the franchisee shall consider it a new call and calculate the response time from the time the franchisee receives information that the call has been reopened to the time when the ambulance dispatched to the incident arrives and reports that it is on scene, or when the dispatched ambulance en route to an incident is canceled by the FAO dispatch.

- (G) When multiple ambulances are dispatched by FAO to a single incident, the applicable response time standards set forth in Subsection (A) of this Section will apply only to the first ambulance dispatched by FAO, and additional ambulances responding to the incident will not have a response time requirement nor be counted as a separate call by a franchisee in calculating its monthly ninety percent response time compliance required by this Section.
- (H) When a franchisee requests mutual aid from an authorized franchisee, the requesting franchisee will count that call in its total monthly calls in calculating its ninety percent on-time response requirements of this Section and will be responsible for any incidental late penalties for such response.
- (I) The franchise agreement may specify an area of the City wherein the response time requirements of this Section shall not apply.
- (J) In addition to any other liquidated damage assessment, remedy or penalty provided in this Chapter or the franchise agreement, failure of a franchisee to meet the monthly ninety percent response time requirements set forth in this Chapter within its service area or any sub-zone thereof, as defined by the franchise agreement, for any four months during any period consisting of twelve consecutive calendar months shall be grounds for readjustment of the service area or any other appropriate action as may be determined by the City Council, in its sole discretion, including but not limited to action authorized by Section 6.08.290.

SECTION 10: Title 6, Chapter 8, Section 180, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.180: (A) An ambulance service franchise agreement shall provide for liquidated damages or penalties and remedies in the event the franchisee fails to comply with the ambulance response time, personnel, equipment and reporting requirements of this Chapter or the terms and provision of the franchise agreement.

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an adjustment pursuant to Subsection (C)(2) of this Section;] API, determined with reference to the most recent twelve-month period ending on the preceding December 31 as compared with the prior twelve-month period ending on December 31. The API for a particular period is subject to the lower and upper limits described in the definition of "API." When the API reflects the CPI-MCS because the latter is between the lower and upper limits, the API shall be rounded to the nearest hundredth of a percent.

- (2) When an unforeseen economic circumstance has occurred during a twelve-month period for which the [CPI-MCS] <u>API</u> is being calculated pursuant to Subsection (C)(1) of this Section, the City Council may approve a method for adjusting rates which is not based on [changes in the CPI-MCS] <u>the CPI-MCS or the API.</u> In any year following a period when the adjustment to rates was based on some other method, rate adjustments shall again be based on [changes in the CPI-MCS.] <u>the API for that year.</u>
- (D) Annually on the first City business day of February, the [Director shall publish]

 Franchise Officer shall cause the creation of a written record of the rates as adjusted pursuant to Subsection

 (C) of this Section and file such record with the City Clerk for public inspection.

SECTION 12: Title 6, Chapter 8, Section 200, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

- 6.08.200: (A) At the request of either the [Director or LVFR Medical Director, the] Franchise Officer or the Fire Chief, a franchisee shall submit reports, records and other information regarding emergency and nonemergency transports that are necessary to verify the franchisee's compliance with this Code and franchise agreements executed pursuant to this Chapter. These reports, records and information shall be submitted in the format and on the date requested by the [Director or LVFR Medical Director.] Franchise Officer or the Fire Chief.
- (B) A franchisee may keep records using account numbers or patient numbers rather than names and addresses; provided, however, that such records shall include the FAO incident number.
- (C) The franchisee shall provide an annual report to the [City Manager and LVFR Medical Director] Franchise Officer and the Fire Chief listing all ambulance vehicles, by vehicle identification number, vehicle number and license plate, that are used for emergency 911 response and

indicating the odometer mileage reading of each vehicle. The mileage reading shall be documented for each vehicle during the month of January of each year, and the date of the reading for each vehicle shall be included in the list. The mileage report shall be due no later than March 1 of each year.

SECTION 13: Title 6, Chapter 8, Section 220, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.220: At the [Director's request,] <u>request of either the Franchise Officer or the Fire Chief</u>, a franchisee shall furnish to the City any records or any additional information regarding emergency and nonemergency transports that are necessary to verify compliance with this Code or the franchise agreement.

SECTION 14: Title 6, Chapter 8, Section 230, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.230: [The] A franchisee shall provide a monthly report to the [Director] Franchise Officer and the Fire Chief listing any litigation filed against the franchisee of which it is aware arising from or in any way related to its operations in the City.

SECTION 15: Title 6, Chapter 8, Section 240, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.240: A franchisee shall provide to the [Department:] Franchise Officer:

- (A) Within four months after the end of each fiscal year of a franchise, the financial statements for such fiscal year;
- (B) In connection with financial records inspections as provided for in Sections 6.08.250 and 6.08.260 of this Ordinance or during any auditing activities, such details regarding the franchisee's financial operation in the City as the [Department] <u>City</u> may require to verify compliance by the franchisee with the provisions of this Chapter and the terms of the franchise agreement[.]; and
- (C) Access to financial statements of entities locally owned, operated or under the control of the franchisee or related business parties who exercise any control of the franchisee.

SECTION 16: Title 6, Chapter 8, Section 250, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.250: Upon twenty-four hours' written notice, the [Department] <u>City</u> may inspect the financial records of a franchisee to determine whether the franchisee is complying with the terms of this Chapter.

SECTION 17: Title 6, Chapter 8, Section 260, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.260: In connection with the administration of the franchising provisions of this Chapter, the [Department] Franchise Officer shall review, or cause to be reviewed, the annual financial statements submitted by a franchisee pursuant to this Chapter for compliance with the standards and requirements set forth in this Chapter.

SECTION 18: Title 6, Chapter 8, Section 280, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

- **6.08.280:** (A) A franchisee's obligations under its franchise involve personal services whose performance involves personal credit, trust and confidence in the franchisee.
- (B) No transfer of ownership or control shall occur unless prior application is made by the franchisee to the City, and the City Council's prior written consent is obtained, pursuant to this Chapter and the franchise agreement, and only then upon such terms and conditions as the City Council deems necessary and proper. Any such transfer of ownership or control without the prior written consent of the City Council shall be considered to impair the City's assurance of due performance. The granting of approval for a transfer of ownership or control in one instance shall not be deemed as granting approval of any subsequent transfer of ownership or control.
- (C) Approval by the City Council of a transfer of ownership or control does not constitute a waiver or release of any of the rights of the City under this Chapter or a franchise agreement, whether arising before or after the date of the transfer of ownership or control.
- (D) A franchisee shall promptly notify the [Director] <u>Franchise Officer</u> of any proposed transfer of ownership or control.
- (E) Prior to any transfer of ownership or control, the franchisee shall submit to the [Director] Franchise Officer a written request for approval of the transfer of ownership or control. Such

request shall provide complete information on the proposed transaction, including details on the legal, financial, technical, and other qualifications of the transferee, and any other information as determined necessary by the [Director.] Franchise Officer.

- (F) For the purposes of determining whether it shall consent to a transfer of ownership or control, the City or its agents may inquire into all qualifications of the prospective transferee and such other matters as the City may deem necessary to determine whether the transfer of ownership or control is in the public interest and should be approved, denied, or conditioned. The franchisee and any prospective transferee shall assist the City in any such inquiry, and if they fail to do so, the request for transfer of ownership or control may be denied.
- (G) Any transfer of ownership or control without the City Council's prior approval shall be ineffective, and shall be grounds for revocation of the franchise, at the City Council's sole discretion, and to any other remedies available under the agreement or applicable law.
- (H) A franchisee shall be fully liable under its franchise agreement for any transfer of ownership or control that is in violation of the terms of its franchise agreement or of this Chapter and caused in whole or in part by any other entity or entities, including but not limited to any parent or affiliated entities, as if such transfer of ownership or control had been caused by the franchisee itself.
- (I) The City Council, in its sole discretion, may approve or deny a transfer of ownership or control of a franchise. As part of its determination the City Council may approve a transfer subject to such conditions as the City Council may deem necessary. In addition, the following conditions to any approval of transfer of ownership or control of a franchise shall apply:
- (1) The City reserves the right to review, among other things, the purchase price of any transfer of ownership or control of a franchise or ambulance service operation, and to take any necessary steps, including denial of the transfer of ownership or control, to ensure that any negotiated sale value which the City deems unreasonable will not adversely affect rates charged by the ambulance service franchisee; and
 - (2) Any mortgage, pledge or lease shall be subject and subordinate to the rights

Chapter;

of the City under the franchise agreement, this Chapter, and other applicable law.

- (J) No application for a transfer of ownership or control shall be approved unless the transferee agrees in writing that it will abide by and accept all terms of the franchise agreement, any other agreements between the City and franchisee, and this Chapter, and that it will assume the obligations, liabilities, and responsibility for all acts and omissions, known and unknown, of the previous franchisee under its franchise agreement, other agreements between the City and franchisee and this Chapter for all purposes, including any extension of the franchise, unless the City Council, in its sole discretion, expressly waives this requirement in whole or in part.
- (K) A rebuttable presumption that a transfer of control has occurred shall arise upon the acquisition or accumulation of five percent or more of the ownership of an entity by any person or group of persons acting in concert, none of whom already own or control fifty percent or more of such right or control, singularly or collectively.
- (L) A franchisee is responsible for ensuring that the intent of this Chapter regarding transfers is carried out. If for any reason an event occurs that would require the City's approval of a transfer pursuant to this Chapter, whether or not such event is directly or indirectly within the franchisee's control, such event shall constitute a transfer for purposes of this Chapter and any applicable law.

SECTION 19: Title 6, Chapter 8, Section 290, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

- **6.08.290:** (A) The City Council may revoke a franchise if it finds that:
 - (1) The franchisee has failed to meet any of the performance standards of this
 - (2) The franchise was obtained by fraud or misrepresentation;
- (3) The franchisee has failed to operate its ambulance service business in accordance with all applicable laws and regulations and the franchise agreement;
- (4) The franchisee has failed to pay franchise fees, associated late fees, penalties, or other financial obligations under a franchise agreement or this Chapter; [or]

- (5) The franchisee otherwise has failed to meet any of the provisions of any state, local or Federal law or regulation[.]; or
- (6) The franchisee is found to have falsified or intentionally provided erroneous records related to its franchise operations.
- (B) The City Council may revoke a franchise upon twelve hours' notice to a franchisee in the event that any failure of the franchisee which constitutes a significant and immediate threat to public health and safety is not cured to the satisfaction of the City Council within such time.
- (C) Except with respect to findings described in Paragraphs (2) and (6) of Subsection (A) of this Section, and except as otherwise provided in Subsection (B) of this Section, prior to revoking a franchise the City Council shall first provide written notice to the franchisee stating its intent to revoke the franchise and the nature of the deficiency. The franchisee shall have twenty days from receipt of notice to cure such deficiency to the satisfaction of the City Council. If such deficiency is not so cured, the City Council may issue a notice of revocation stating any deficiencies and the effective date of the revocation.
- (D) The City shall provide the franchise written notice, at the time the public receives written notice pursuant to NRS Chapter 241, of any City Council meeting at which a franchise is being considered for revocation.
- (E) In an emergency, as defined in NRS 241.020, the City Council may revoke a franchise without prior notification.

SECTION 20: Title 6, Chapter 8, Section 300, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.300: (A) To ensure that ambulance service remains uninterrupted in the event of premature termination of a franchise for any reason, and to ensure that all fees, fines, penalties or other amounts owed to the City are paid, a franchisee shall provide and maintain, as a condition of the franchise, and prior to providing any ambulance services in the City, security in the form of cash, an irrevocable pledge of certificate of deposit, an irrevocable letter of credit or a performance bond as agreed in the franchise agreement. In the event that an ambulance service only holds a franchise in the City for non-911-dispatched and nonemergency

CCT service, such security shall be in the minimal amount of one hundred thousand dollars made payable to the City Treasurer and delivered to the [Director.] <u>Franchise Officer</u>. In the event that an ambulance service holds a franchise for both emergency and nonemergency transports or just emergency transports such security shall be in the amount of one million dollars made payable to the City Treasurer and delivered to the [Director.] <u>Franchise Officer</u>.

- (B) If performance bonds are used to satisfy the security requirements of this Section, they shall comply with the following requirements:
- (1) All bonds shall provide for payment of the City's reasonable attorneys' fees to enforce the bond.
- (2) All bonds shall be issued by a surety company authorized to do business in the State of Nevada, and which is listed in the U.S. Department of the Treasury Fiscal Service (Department Circular 570, Current Revision).
- (3) All bonds shall guarantee performance of the franchisee's obligations under the franchise agreement and under all applicable local, state and federal laws.
- (4) A certified and current copy of the power of attorney of the attorney-in-fact who executes the bond on behalf of the surety shall be affixed to the bond.
- (5) All bonds [prepared by a licensed non-resident agent must be countersigned by a resident agent in accordance with NRS 680A.300.] <u>must comply with applicable provisions of NRS Chapter 680A.</u>
- (C) In the event an emergency ambulance service franchisee is found in default under the provisions in this Chapter or its franchise agreement, the franchisee will make available to the City or its designee the use of all ambulance vehicles and medical equipment, and any other equipment necessary to support continuation of emergency ambulance services, in service at the time of the breach in order to maintain the public health and safety in the City's jurisdiction, under the following provisions:
- (1) As a condition of its franchise and prior to providing any ambulance services with the City, a franchisee will enter into an agreement with the City to provide for the interim rental of the

ambulance vehicles and any necessary equipment, facilities, or both, in a manner to ensure uninterrupted service;

- (2) The compensation to a franchisee for rental of the ambulance vehicles and any necessary equipment, facilities, or both, shall not exceed the franchisee's actual cost to provide the equipment;
- (3) The rental of ambulance vehicles and any necessary equipment, facilities, or both, shall not exceed the time necessary for the City to provide for alternative emergency ambulance service and that service to begin;
- (4) The City shall deduct any damages incurred as a result of a franchisee's noncompliance with the terms of this Code that result in the franchisee's default against the amount payable to the franchisee for the temporary rental of the franchisee's ambulance vehicles and any necessary equipment, facilities, or both;
- (5) A franchisee who operates any leased ambulances or ambulances encumbered with liens shall have stipulated in any lease or lien agreements that, in the event of a franchisee default, such ambulances shall not be repossessed but shall be made available to the City for its use, provided the City continues to make lease or lien payments; and
- (6) In the event of premature termination of a franchise for any reason, any existing agreement to provide for the interim rental of the ambulance vehicles and any necessary equipment, facilities, or both, and any other agreements between the franchisee and the City shall remain in full force and effect and shall survive termination of the franchise unless those agreements are specifically terminated by the City.

SECTION 21: Title 6, Chapter 8, Section 490, of the Municipal Code of the City of Las Vegas, Nevada, 1983 Edition, is hereby amended to read as follows:

6.08.490: (A) As a condition of and prior to commencing business operations, any person required to have a business license or franchise or both a business license and franchise under this Chapter and intending to transport on the rights-of-ways or air space of the City as provided in this Chapter shall file with

the [Director] <u>Franchise Officer</u> and thereafter maintain liability insurance, as long as required to be licensed or franchised or both licensed and franchised and intending to transport in the City, in such form as approved by the City's risk manager, insuring the licensee or franchisee against all risk arising from the operations of the licensee or franchisee for not less than two million dollars per occurrence for bodily injury or death, and two million dollars per occurrence for loss or damage to property.

(B) All policies of insurance required under this Section shall be issued by insurance companies licensed to do business in the State of Nevada in accordance with applicable sections of Nevada Revised Statutes Title 57, from carriers having a rating from A.M. Best Company of no less than A-VIII. Proof of coverage shall be evidenced by submitting an insurance certificate, or certificates, to the [Director, which names] Franchise Officer. Each such certificate must name the City as an additional insured and [indicates] indicate that the City will be notified no less than thirty days prior to alteration, cancellation, termination or non-renewal of coverage.

SECTION 22: If any section, subsection, subdivision, paragraph, sentence, clause or phrase in this ordinance or any part thereof is for any reason held to be unconstitutional or invalid or ineffective by any court of competent jurisdiction, such decision shall not affect the validity or effectiveness of the remaining portions of this ordinance or any part thereof. The City Council of the City of Las Vegas hereby declares that it would have passed each section, subsection, subdivision, paragraph, sentence, clause or phrase thereof irrespective of the fact that any one or more sections, subsections, subdivisions, paragraphs, sentences, clauses or phrases be declared unconstitutional, invalid or ineffective.

SECTION 23: Whenever in this ordinance any act is prohibited or is made or declared to be unlawful or an offense or a misdemeanor, or whenever in this ordinance the doing of any act is required or the failure to do any act is made or declared to be unlawful or an offense or a misdemeanor, the doing of such prohibited act or the failure to do any such required act shall constitute a misdemeanor and upon conviction thereof, shall be punished by a fine of not more than \$1,000.00 or by imprisonment for a term of not more than six months, or by any combination of such fine and imprisonment. Any day of any violation of this ordinance shall constitute a separate offense.

1	SECTION 24: All ordinances or parts of ordinances or sections, subsections, phrases,
2	sentences, clauses or paragraphs contained in the Municipal Code of the City of Las Vegas, Nevada, 1983
3	Edition, in conflict herewith are hereby repealed.
4	PASSED, ADOPTED and APPROVED this
5	APPROYED:
6	10000 00 alough
7	By WILLEY BERK EY, Mayor
8	ATTEST:
9	Surfor O Holm
10	DR. LUANN D. HOLMES, MMC City Clerk
11	APPROVED AS TO FORM:
12	Valtee 3-31-25
13	Val Steed, Date Deputy City Attorney
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The above and foregoing ordinance was first proposed and read by title to the City Council on the 16th day of April, 2025, and referred to a committee for recommendation; hereafter the committee reported favorably on said ordinance on the 7th day of May, 2025, which as a regular meeting of said Council; that at said regular meeting, the proposed ordinance was read by title to the City Council and adopted by the following vote:

Mayor Berkley and Councilmembers, Knudsen,

Diaz, Allen-Palenske, Brune and Summers-Armstrong

None

THOSE NOT VOTING:

Seaman

None

APPRÓVED: