

## CR-05 - Goals and Outcomes

### Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City's 2018-2019 objectives of reducing homelessness, providing adequate housing and education, promoting safe and livable communities, and creating self-sustaining opportunities for low and moderate-income households were successfully achieved.

Federal, state, and general funds dollars assisted over 5,500 persons in realizing greater economic, housing, and social stability while the rehabilitation of affordable housing units prevented further deterioration, thwarted a potential loss of affordable housing, and stabilized the senior residents. The City's Homeless Courtyard experienced an increase in occupancy with 300 homeless persons sleeping at the Courtyard nightly and expanded its MORE, Multiagency Outreach Resource Engagement, team to better provide direct services to people experiencing homelessness.

### Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Community Facilities/Infrastructure/Neigh. Revital	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	5	4	80.00%	500	0	0.00%
Community Facilities/Infrastructure/Neigh. Revital	Non-Housing Community Development	CDBG: \$	Housing Code Enforcement/Foreclosed Property Care	Household Housing Unit	6000	11825	197.08%			

Educational enrichment services & supportive prgms	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	22788	18112	79.48%	111	210	189.19%
Educational enrichment services & supportive prgms	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	0		0	0	
HIV/AIDS Homeless Prevention	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1516	1952	128.76%	667	297	44.53%
HIV/AIDS Homeless Prevention	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	1128	737	65.34%	120	206	171.67%

HIV/AIDS Homeless Prevention	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	140	104	74.29%	50	47	94.00%
HIV/AIDS Homeless Prevention	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	Homelessness Prevention	Persons Assisted	0	31		100	25	25.00%
HIV/AIDS Homeless Prevention	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	Jobs created/retained	Jobs	0	0		0	12	
HIV/AIDS Homeless Prevention	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	Housing for People with HIV/AIDS added	Household Housing Unit	20	0	0.00%			

HIV/AIDS Homeless Prevention	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	HIV/AIDS Housing Operations	Household Housing Unit	37	111	300.00%	35	36	102.86%
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2252	3496	155.24%	491	1420	289.21%
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	128	62	48.44%			
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	240	397	165.42%	29	37	127.59%
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Homeless Person Overnight Shelter	Persons Assisted	25020	2733	10.92%	1644	1029	62.59%
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	80	4	5.00%			

Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Homelessness Prevention	Persons Assisted	60	767	1,278.33%	27	166	614.81%
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Housing for Homeless added	Household Housing Unit	200	0	0.00%			
Provide Community and Supportive Services	Affordable Housing Non- Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	63000	8227	13.06%	533	819	153.66%
Provide Community and Supportive Services	Affordable Housing Non- Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0				

Provide Community and Supportive Services	Affordable Housing Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	0		0	0	
Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	52		0	52	
Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0				

Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Rental units constructed	Household Housing Unit	300	54	18.00%	80	0	0.00%
Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Homeowner Housing Rehabilitated	Household Housing Unit	300	234	78.00%	0	25	
Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	80	110	137.50%			

Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Housing for Homeless added	Household Housing Unit	100	0	0.00%			
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Table 1 - Accomplishments – Program Year & Strategic Plan to Date

**Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

The City’s top priorities in 2018-2019 were to increase its focus and initiatives on reducing homelessness. The Community Development Recommending Board funded multiple agencies with programs that emphasized homeless services. Some of the CDBG funded programs included services that offered homeless a bridge back to higher or improved functioning and well-being by securing stable housing, improving parenting and problem-solving skills, self-advocacy for their ability to find and access resources and services; transitioned homeless from the streets to shelter or housing through individualized service plans; helped homeless families with children in Clark County achieve sustainable housing and independence through compassionate community-based response; and provided life-changing services to homeless, at-risk, and low-income households that included housing assistance, homeless prevention, rapid rehousing, and permanent supportive housing.

## **CR-10 - Racial and Ethnic composition of families assisted**

**Describe the families assisted (including the racial and ethnic status of families assisted).**

**91.520(a)**

**Table 2 – Table of assistance to racial and ethnic populations by source of funds**

### **Narrative**

The types of families in need during the 2018-2019 program year consisted of low-moderate income families with youth who received diversion services from entering the juvenile justice system, seniors who were provided nutritious meals, ethnically and linguistically diverse families living in poverty who received academic and social support, and families with children and adolescents diagnosed with mental health disorder(s).

The commonality among the agencies that provided such varying services for low and moderate-income beneficiaries is the recognition of a growing, systemic problem that if not addressed, further exacerbates these families' micro-economies and subsequently, the city as a whole. Therefore, the agencies offered services that foster long term socio-economic stability for at-risk families in need.

Please refer to the attached ESG CAPER and HOPWA CAPER for detailed client demographics.

Note: Among ESG participants assisted, nine households refused to report, data was not collected for one household, and 41 identified as multiracial.

For HOME projects, beneficiary data is collected when the project is completed and entered into IDIS. In 2018 no projects were completed. We anticipate the completion of the City Impact Senior and Tenaya Senior Apartments by December 2019, during the 2019-2020 program year.

## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	5,207,091	3,055,701
HOME	public - federal	2,174,979	0
HOPWA	public - federal	1,516,285	771,932
ESG	public - federal	425,597	342,355
Redevelopment Fund	public - state	0	3,544,235
Other	public - state	1,321,181	750,000

**Table 3 - Resources Made Available**

### Narrative

The resources made available during the 2018-2019 program year funded meaningful community programs that are discussed more in depth throughout this report and supported the completion of the Ruby Duncan Manor Community Center, a part of an apartment community rehab project.

Please refer to the attached ESG and HOPWA CAPERs for the appropriation of resources and investments.

### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
CITY LIMITS	80		Educational and Community Support, Homeless Services, Public Services, Courtyard Construction pymt

**Table 4 – Identify the geographic distribution and location of investments**

### Narrative

The geographic distribution and location of investments served low-moderate income and homeless residents within the City's jurisdiction, funded a rehab project, and paid toward the future construction of the City's Courtyard, a public facility used for serving the homeless.

## Leveraging

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

ESG funds were matched one-to-one through a variety of resources in compliance with regulations found in 24 CFR 576.201, which included State of Nevada funding sources and Outside Agency Grants. ESG subrecipients also submit match documentation with each drawdown request. The City of Las Vegas ESG staff reviews the match for compliance requirements.

Total HOPWA leveraged funds for the 2018-2019 fiscal year were a total of \$2.9 million. The majority of funds were Ryan White and other private funding.

CDBG funding of \$49,256 was used to rehab the Ruby Duncan Manor Community Center. The City leveraged LIHTF to rehab the Ruby Duncan apartment units located on 500 W Owens Ave, Las Vegas, NV 89106. The LIHTF funds were used for painting, concrete repairs, plumbing, window repairs, and new roofs. Residents in 89106 experience the most severe economic risks identified by their reliance upon government assistance, unemployment insurance, and vacant and abandoned structures. The rehab of Ruby Duncan Manor was a substantial improvement within this community and for the low-income seniors who reside there.

CDBG dollars were also used to fund Courtyard Construction leveraged by the City's General Funds, and Room Tax revenue.

<b>Fiscal Year Summary – HOME Match</b>	
1. Excess match from prior Federal fiscal year	1,747,859
2. Match contributed during current Federal fiscal year	745,000
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	2,492,859
4. Match liability for current Federal fiscal year	328,291
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	2,164,567

**Table 5 – Fiscal Year Summary - HOME Match Report**

Match Contribution for the Federal Fiscal Year								
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total Match
LV15 City Impact	02/07/2019	745,000	0	0	0	0	0	745,000

Table 6 – Match Contribution for the Federal Fiscal Year

**HOME MBE/WBE report**

Program Income – Enter the program amounts for the reporting period				
Balance on hand at begin-ning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$
0	0	0	0	0

Table 7 – Program Income

<b>Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period</b>						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
<b>Contracts</b>						
Dollar Amount	33,009,410	0	0	0	6,771,416	26,237,994
Number	107	0	0	0	15	92
<b>Sub-Contracts</b>						
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0
	Total	Women Business Enterprises	Male			
<b>Contracts</b>						
Dollar Amount	33,009,410	2,247,728	30,761,682			
Number	107	12	95			
<b>Sub-Contracts</b>						
Number	0	0	0			
Dollar Amount	0	0	0			

**Table 8 - Minority Business and Women Business Enterprises**

<b>Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted</b>						
	Total	Minority Property Owners				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

**Table 9 – Minority Owners of Rental Property**

<b>Relocation and Real Property Acquisition</b> – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

**Table 10 – Relocation and Real Property Acquisition**

## CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	2,777	0
Number of Non-Homeless households to be provided affordable housing units	644	0
Number of Special-Needs households to be provided affordable housing units	972	0
<b>Total</b>	<b>4,393</b>	<b>0</b>

Table 11 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	326	0
Number of households supported through The Production of New Units	80	288
Number of households supported through Rehab of Existing Units	0	201
Number of households supported through Acquisition of Existing Units	0	0
<b>Total</b>	<b>406</b>	<b>489</b>

Table 12 – Number of Households Supported

### Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The City recognized the greater need to address its affordable housing shortage, particularly for low-moderate income residents. It is becoming increasingly difficult for families to obtain housing without experiencing housing cost burden while the waitlists for public housing swells. Therefore, the focus of the City's 2018-2019 HOME funding resources turned to the addition of affordable housing units and the rehabilitation of existing units. The aforementioned projects slightly decreased the affordable housing shortage while stabilizing the housing market in those areas and for the residents.

The following projects were completed in FY 18/19 with funding from previous program years:

501 N Lamb - 168 new units (completed 8/21/2018)

Lamb II - 60 new units (completed 10/1/2018)

Baltimore Gardens - rehabilitation project of 201 units (completed 7/18/2018)

Lone Mountain Senior Apartments - 60 new Units (completed 8/21/2018)

The City also approved the following projects for funding with 2017/2018 and 2018/2019 dollars:

Tenaya Senior Apartments – rehabilitation project of 280 units

City Impact Senior Apartments - 66 new units

Archie Grant Apartments – rehabilitation project of 125 units

Wardell Townhomes - 57 new units

The city continues to work diligently to partner with local developers and non-profit organizations to provide decent, safe and affordable housing for our residents.

**Discuss how these outcomes will impact future annual action plans.**

Because the greatest need for more affordable housing units exists, the City and the Office of Community Services are formulating long-term affordable housing strategies. These plans include expanding the availability of affordable housing options throughout the City and working with the Southern Nevada Regional Housing Authority on the development of large scale affordable housing projects over the next several years.

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	983	0
Low-income	300	0
Moderate-income	156	0
<b>Total</b>	<b>1,439</b>	<b>0</b>

**Table 13 – Number of Households Served**

**Narrative Information**

The number of extremely low to moderate-income individuals served includes seniors, families with children, and homeless persons. Eligibility for services was obtained through intake processes executed by each agency to ensure the beneficiary qualified for services.

**CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**  
**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

**Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The discussion below describes the City's undertakings to outreach to homeless, unsheltered persons.

The City's MORE (Multiagency Outreach Resource Engagement) Teams have expanded from one to three teams in order to serve individuals experiencing homelessness within the Downtown Area Command, Bolden Area Command and city of Las Vegas urban core. Each team encompasses a case manager from three different homeless service agencies, such as The Salvation Army, Help of Southern Nevada, and Westcare. The MORE teams provide direct services to people experiencing homelessness through:

- Basic needs services, including distribution of hygiene kits and water
- Housing Assessments, placement on the Community Que via the Homeless Management Information System
- Housing Referrals; physically locating individuals who have been referred to housing within HMIS
- Case Management
- Participation in the annual Point in Time Count
- The MORE hotline accepts calls from people who need housing assistance, as well as community members who want to report homeless encampments in their area

ESG funded agencies provided coordinated outreach, including access to emergency shelter and assessment for coordinated entry to other housing services, such as bridge and transitional housing: HELP of Southern Nevada, Lutheran Social Services of Nevada, Salvation Army, The Shade Tree, and St. Jude's Ranch for Children. Each agency is responsible for developing unique individual case plans with their clients, and helping identify an individual's strengths, challenges, and goals. Intensive case management funded through ESG also guided the City of Las Vegas residents in achieving long-lasting success and self-sufficiency.

Outreach for CDBG funded agencies included Nevada Partnership for Homeless Youth (NPHY), in partnership with Terrible Herbst convenience stores, the City of Las Vegas Fire Department, and the Regional Transportation Commission, as an entry point to NPHY's services that entails round-the-clock case management to any youth in crisis at virtually every street corner in Southern Nevada through their Safe Place Program. During FY 2018-2019, NPHY provided on-call mobile crisis intervention services to 370 youth, removing those at-risk and homeless youth from dangerous situations and transitioning them to safety.

Nevada Partnership for Homeless Youth conducted a multi-pronged outreach approach to prevent youth homelessness, provided life-sustaining supplies to youth living on the streets, educated the community, and advocated on behalf of homeless youth. During the 2018-2019 program year, NPHY outreach workers handed out over 13,000 information cards to youth in schools and at community events and made 4,384 contacts with at-risk and homeless youth on the streets of Southern Nevada.

In addition, Boys Town Nevada's outreach was primarily responsible for locating eligible and appropriate homeless families that could benefit from case management. Boys Town Nevada's outreach strategies entailed: 1) collaboration with community partners and agencies serving homeless families 2) participation in community events, and 3) distribution of informational materials regarding Boys Town Nevada's programs with community members (i.e. families, churches, schools, nonprofits, shelters, healthcare professionals).

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

As part of the City's concentrated efforts to provide homeless with a safe, secure place to stay, The City has increased occupancy at the Courtyard Homeless Resource Center to accommodate over 300 individuals nightly for the Overnight Stay service. Check-in for the overnight stay service is not time-restricted. People have the option to sleep somewhere safe after hours. The Courtyard is a low barrier facility, to which the overnight stay service does not discriminate based on gender identity, sobriety or family size/type.

In addition, the City addressed emergency shelter and transitional housing needs of homeless persons through continued funding of non-profit community agencies to deliver direct services to this vulnerable population. The City used 25% of ESG funds to support and operate the Shannon West Homeless Youth Center, which assisted homeless and at-risk youth in becoming productive, self-sufficient members of the community; and The Shade Tree, Emergency Shelter program, to provide safe, sanitary accommodations to homeless women, children and youth.

The City also allocated 75% of ESG funds to provide rapid rehousing, intensive case management, and homeless prevention services. Funds supported both, HELP of Southern Nevada and Salvation Army to provide rapid rehousing, which is designed to rehouse participants who have recently become homeless due to an unforeseen crisis. Homeless prevention also provided comprehensive and wrap-around services to people experiencing short-term hardship, risk of eviction, and homelessness.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that**

## **address housing, health, social services, employment, education, or youth needs**

The City provides services to prevent various low-income individuals and families from becoming homeless. For instance, the family reunification program assists various types of individuals who have the option to live with family in a different state, preventing them from entering into the shelter system.

Services such as job search and application assistance, referrals to employment staffing agencies, connections with other supportive agency providers, on-site case management and eligibility based rental assistance are all offered through the Courtyard site for low-income individuals and families in need.

Individuals in need of services to prevent them from becoming homeless are able to access the MORE hotline 24/7 to reach supportive services.

The City utilizes its ESG and CDBG funds to fund programs of its community partners with helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are likely to become homeless after being discharged from publicly funded institutions and systems of care.

The City funded ESG agency programs that diverted families at risk from becoming homeless and actively partnered in the state's local Continuum of Care HELP HOPE HOME Ending Homelessness in Southern Nevada efforts. ESG funds were used toward the engagement of homeless individuals and families living on the street, rapidly re-housed homeless individuals and families, agency operations, provided essential services in emergency shelters for homeless persons, and prevented residents from becoming homeless.

Unfortunately, individuals with HIV who were homeless or lacked stable housing were less likely to adhere to their HIV treatment. Therefore, the City allocated HOPWA funds to several agencies that provided safe, decent, and affordable housing. Securing stable housing has become a crucial part of achieving successful HIV outcomes. People with HIV were better able to access comprehensive health care and supportive services, receive HIV treatment, take their medication consistently, and see their health care provider regularly when in stable housing.

The City's CDBG Public Services resources funded HELP of Southern Nevada's Intensive Case Management program that provided a mentor and guide to assist families in the completion of action steps that moved them closer to their personal goals. The case managers assisted with obtaining birth certificates, social security cards, and Nevada IDs, as well as assisted with the SOAR process & SNAP applications. During 2018-2019, 20 households were enrolled in the City's Rapid Rehousing program and received housing assistance as well as intensive case management. Seven of those households were families that were moved from the streets, shelter, or their car into their own apartment.

In addition to HELP of Souther Nevada's Intensive Case Management program, the City's CDBG funds

supported St. Judes Ranch for Children’s Therapeutic Residential Foster Program. Their program provided shelter, emergency services and therapy to 32 foster children who were removed from their homes in Las Vegas. The program was designed as a small community made up of 10 family homes where foster children could live with their brothers and sisters while they overcame the traumatic experiences associated with abuse and neglect. Children were supervised by a full-time house parent who ensured they received therapy, attended school and had the opportunity to reunify with their families.

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The City supports regional initiatives to reduce the amount of unaccompanied youth, families with children and veterans from becoming homeless. The City participates in a diversion pilot with other local agencies to highlight diversion strategies specifically for families within the system of care. This pilot includes a 2-day diversion training, where case managers will be able to access direct support and tools from NAEH (National Alliance to End Homelessness) trainers.

Youth who are encountered by the outreach teams or at the Courtyard site are immediately referred to partnered youth providers to shorten the period of time that they experience homelessness.

All encountered veterans are immediately referred to veteran’s services to lessen the amount of time they experience homelessness.

Families, veterans and youth all receive services to promote housing stability, such as identification retrieval, employment assistance, assistance with healthcare and benefits assistance

Once eligible, low income and chronically homeless individuals are assisted with financial housing assistance upon availability. All are supported with services to transition to permanent housing and independent living, including services to reach eligibility requirements for financial housing assistance.

The City’s ESG funds supported partnering agencies’ programs that coordinated outreach efforts to ensure that homeless households are assessed and offered services as done by (HELP of Southern Nevada, Shannon West Homeless Youth Center, Lutheran Social Services of Nevada, Salvation Army, the Shade Tree, and St. Jude’s for Children). An array of services were funded through ESG to include enrollment and confirmation into the coordinated entry system, housing search and application assistance, referral and placement into an emergency shelter, and coordination of temporary bridge housing, transitional housing, rapid re-housing, and permanent supportive housing. The agencies provided individualized support needed to transition individuals from homelessness to more permanent

housing options. These services enabled individuals and families transition into housing, helped them to maintain a stable living environment and obtain access to public transportation. These services facilitated their access to employment opportunities and other services that addressed their barriers to securing housing and employment

## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

The Southern Nevada Regional Housing Authority (SNRHA) continues to utilize its Capital Fund Program (CFP) for the required capital improvements to our public housing stock. In addition to that work the SNRHA uses CFP Funds to finance comprehensive modernization and new construction projects under the Rental Assistance Demonstration (RAD) Program and Mixed Finance Program.

The SNRHA and the City of Las Vegas have been evaluating the future of the three vacant lots located in the general area of Bonanza and 28th Street [former public housing Ernie Cragin Terrace (ECT) Sites NV209, NV210 & NV213] and the proposed use to improve marketability of future housing in this area. In 2016 the Library District and the SNRHA completed a land swap with one of the three ECT vacant parcels located at 28th Street & and Bonanza and Library District vacant parcel located at 28th and Sunrise.

Following the ECT Master Plan, in May 2018 the SNRHA is submitted a 9% Low Income Housing Tax Credits Application and a Mixed-Finance Proposal to HUD and the NV Housing Division to develop one of the vacant lots. The proposed Wardelle Street Townhouses Project entails the financing for the new construction of approximately (57) family units, and a Community Center/Management Office/Maintenance.

The Building is to be located on a portion of the site of the former Ernie Cragin Terrace (NV210/AMP305portion off) public housing development located at the corner of Wardelle and Bonanza APN Nos 139-25-410-039/139-25-410-040 /139-25-410-041 totaling 7.73 acres. Approximately 1.3 acres fronting Bonanza Road or Harris Street will be available for future construction of the City of Las Vegas proposed Strong Start Academy Early Childhood Education Center. The proposed unit mix will be 24-1 bedroom units, 23 2-bedroom units and 10 3-bedroom units which includes 20 public housing at <30% AMI, 37 project based vouchers (9 at <30% & 28 at <50% AMI). Due to escalation of construction cost and requirement to reduce units the SNRHA and the Nevada Housing Division decided to eliminate the previous scheduled units for families at <60% and the unrestricted income units. The creation of these units will help contribute to the need for affordable housing in the City of Las Vegas and will complement the City's proposed plan for an early childhood educational facility and the County's new East Las Vegas Branch public library which opened to the public in April 2019 on the adjacent parcel.

In 2015 SNRHA submitted Archie Grant Park (AMP 401) as part of the First Group of its RAD portfolio application. The CHAP was received March 2017. In October of 2018 the SNRHA submitted LIHTC Application for 9% tax credits to the State of Nevada Housing Division for the 125 unit Archie Grant Park Development. A request was made to the City of Las Vegas for \$1.5 mil in Home Funds and to Clark County for \$1 mil in Home Funds. Closing is anticipated to occur in September 2019 with construction completion by October 2020. The Archie Grant Park development will be converted to a project based voucher development managed by the SNRHA's Affordable Housing Programs. The SNRHA will self-develop this project.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

Fifty-six residents – 7 or 9% of whom went on to homeownership.

The SNRHA has 93 partnering agencies as a part of the Program Coordinating Council (PCC) and the SNRHA agency continues to develop partnerships with local service providers, training resources and educational institutions with the goal of making self-sufficiency available to all residents and participants. Commitments with these organizations are established either verbally or through MOU's.

The SNRHA has been approved for funding to provide individual tablets and internet services for 120 seniors at Rose Gardens and 300 families at Marble Manor, Sherman Gardens, Villa Capri and Marble Manor Annex through an initiative with T-Mobile. Surveys were conducted to determine internet connectivity and device availability.

The Authority has two homeownership programs under the Housing Choice Voucher and Public Housing Programs; each program continues to assist low-income families reach the dream of owning a home of their own. In particular, The SNRHA utilizes homeownership counseling as a part of regular programming for the Housing Choice Voucher and Public Housing Programs as FSS Households use Section 8 vouchers towards a home mortgage payment. Seminars are also provided on home purchasing, financial literacy, and housing retention as staff provides housing counseling.

SNRHA expects to expand its Community Partners program with public, private, and faith-based agencies.

The SNRHA continues to maintain a job-bank of Section 3 available workers to gain employment with SNRHA Contractors and Service providers as well as other public contracts within the Clark County vicinity. One breakthrough partnership regarding services provided by The SNRHA is a partnership with the AD Guy Knowledge Center/University of Nevada Cooperative extension to provide education and training opportunities for residents interested in pest control, medical field training, and soon they will expand in to remediation for mold and asbestos removal.

SNRHA is working hard to secure grants, private donor funds, foundations, and charitable gifts that may promote household self-sufficiency move into homeownership and assist seniors to age in place.

### **Actions taken to provide assistance to troubled PHAs**

The Southern Nevada Regional Housing Authority is not designated as troubled by HUD.

## **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

The City takes specific measures to address barriers to affordable housing include gap financing, issuing abatement letters, and negotiating lower rents. The City provides gap financing to developers to address the development cost barrier to affordable housing while providing the developer a letter documenting the use of federal funds in the project, therefore, qualifying the project for property tax abatement. These actions reduce the net operating income (NOI) required of the development allowing the developer to maintain lower rents.

The City also negotiates additional affordable units within the development than the required level in exchange for the gap financing. The actions taken by the City during the last year to eliminate barriers to affordable housing include: improved public infrastructure, facilities, parks, and safety in CDBG target areas to attract more affordable housing development.

The City makes active efforts to provide affordable housing by providing assistance through the

Neighbor Assistance Program which allows volunteers to work together with the city to assist

homeowners facing financial hardship. The program, managed by the city Code Enforcement also assists elderly and disabled homeowners to clean up their properties to preserve and improve residential neighborhoods. Volunteers may consist of individuals or groups that and can help with landscaping, painting, light exterior maintenance and yard clean up. Additional projects could include painting of neighborhood exterior walls and other neighborhood beautification.

**Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

The City addressed obstacles to meeting underserved needs through community partnerships, actively participating in regional meetings, and its activities in the Courtyard. The Courtyard is a low barrier facility that provides homeless with greater ease of access to shelter and service navigation, manages housing sustainability needs while the deployment of outreach teams offers and addresses direct services to those in need.

The City funded ESG agencies whose programs offered a wide range of services to residents, such as food and shelter to at-risk homeless youth and families, transitional housing, supportive services, financial support, intensive case management, and job readiness. The City also funded five HOPWA agencies (Aid for AIDS of Nevada, Community Counseling Center, Golden Rainbow of Nevada, HELP of Southern Nevada and Women's Development Center). HOPWA funds for PLWHA (People Living with

HIV/AIDS) is a much-needed resource because the conditions in which people with HIV live, contribute to their ability to live healthy lives. People with HIV risk losing their housing due to factors such as increased medical costs and limited incomes or reduced ability to keep working due to related illnesses. Securing stable housing is a vital part of achieving successful HIV outcomes.

The City's CDBG funded community partnerships also offered multiple services that met underserved needs. The importance of easier accessibility to services for homeless and at-risk youth were the focus of Nevada Partnership for Homeless Youth that has over 100 static Safe Place sites, as well as free bus transportation to Safe Place locations and a 24/7 Safe Place hotline, for youth in crisis. Once a youth accessed a Safe Place site, available at virtually every street corner in Clark County and throughout the City of Las Vegas, a trained NPHY Crisis Responder met the youth at the site within 30 minutes of their arrival, assessed their situation, and depending on their unique needs and circumstances, transported them to an appropriate location to receive further services. NPHY also provided on-call mobile crisis intervention services to youth, as well as at the Drop-In Center.

In addition, the City provided public service funding to Lutheran Social Services, Catholic Charities, Helping Hands of Vegas Valley, Rebuilding Together and Jewish Family Service Agency, all of which had programs that provided supportive services to 500 Las Vegas seniors to access food, transportation, homemaking assistance, basic needs items, housing repairs and professional counseling that allowed them to remain independent by aging in place. Services aided in the removal of barriers for seniors to access services tailored to their individualized needs, thereby improving their well-being, reducing their food insecurity and increasing their independence. These services include, congregate meals, Meals on Wheels, housing repairs & maintenance, medical support, food delivery services, homebound senior case management, and light housekeeping services.

As for affordable housing, the City is currently working on a five-year Affordable Housing plan that focuses on meeting the underserved needs. The plan focuses on 1) Adding additional affordable housing to our current inventory 2) Preserving the affordability of our existing affordable housing stock 3) Providing housing and supportive services for the homeless population and 4) Finding innovative ways to fund and collaborate to provide affordable housing.

### **Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

The Las Vegas Lead Hazard Control and Healthy Homes Program(LVLHCHHP)is a newly established program by the City of Las Vegas, Office of Community Services and the University of Nevada, Las Vegas, School of community Health, Department of Environmental and Occupational Health. The program is funded by a \$1.6 million grant from U.S. Department of Housing and Urban Development, Office of Healthy Homes and Lead Hazard Control. The City applied for the grant as part of its efforts to increase and maintain the health and wellness of its residents. The primary goal of the LVLHCHHP is to create lead-safe and healthy housing in Las Vegas, Nevada and reduce the incidence of childhood lead poisoning. The program aims to enroll a total of 95 homes over the three-year production timeline.

If a lead-based paint hazard is found, the Healthy Homes Program focuses on remediating health and safety problems that are likely to lead to injury or illness in the next year. The Healthy Homes Program is a part of the LVLHCHHP. These Healthy Homes hazards may include inoperable air conditioning or heating units, missing windows or door locks, pest infestation, or electrical and fire hazards, among others to be repaired through \$150,000 of Healthy Homes grant funding and /or \$150,000.00 in CDBG and General funds. Through this program, we hope to provide healthy housing solutions to improve homes that previously contained lead-based paint hazards so they will be safe for children and families for generations to come. The City of Las Vegas has strategic priorities to revitalize older neighborhoods and preserve affordable housing, as well as improve the educational outcomes of at-risk children. The LVLHCHHP is an ideal way to address both the issues of health and of preserving affordable housing for low-income families. We also know that children exposed to lead hazards do not perform as well academically as their non-exposed peers. The LVLHCHHP also helps us support improved academic outcomes.

As of June 30, 2019, educational workshops have been provided to 173 community partners; the program has completed 239 pre-applications, 41 households have been enrolled and 26 households have received combined Lead Inspections and Risk Assessments. These 26 households have also received Healthy Homes Assessments.

#### **Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

The City has funded several activities to reduce the number of poverty-level families, including education, employment, financial management, and supportive services. The employment services funded by HOPWA included literary services, on the job training, job shadowing, and vocational opportunities. Financial assistance was also provided to assist clients with public transportation to get to job interviews, covers fees for background checks, Sheriff, health and TAM cards, legal records retrieval and continuing education and extension courses. HOPWA funds also assisted clients who landed a new job but could not pay for necessary work uniforms, specialty work shoes, essential tools, and job-specific supplies. Additional support services were provided to include identification recovery, enrollment in available benefits (SNAP, Medicaid, Social Security, etc.), access to local and regional transportation, and utility assistance.

The City partnered with various agencies using its CDBG funds to provide services that helped families and youth achieve economic independence and self-sufficiency. Tech Impact's CXWorks program provided 38 young adults and veterans with the skills, experience, and support they needed to secure and retain full-time employment in in-demand, entry-level call center customer service positions (Call Center Customer Representative), with a promising career path and a living wage. Grant a Gift Autism Foundation TeenWORKS (Working on Occupational Readiness Knowledge Skills) is a community-based Vocational/Transition program which served 27 individuals 13-22 years of age on the autism spectrum. Along with helping young adults gain vocational work skills in multiple settings, individuals in the program have the potential to gain the social and life skills required for a successful transition into paid working positions and other areas of adulthood.

Clark County Public Education Foundation's program provided financial literacy and career pathways component to 24 families enrolled at two high need Elementary Schools in the City of Las Vegas. The Family Learning program supported children's sustained educational outcomes that teach parents how to use home literacy and numeracy strategies, positive parenting skills, and leadership, advocacy, and employability skills to create a stable, academically supportive home and an actively engaged parent-school relationship.

**Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

The City funded over 30 agencies to carry out public services activities under CDBG, ESG, and HOPWA programs. These agencies are located in communities that serve low-income households. They provide assistance for affordable low-income housing to special needs and homeless populations. Private sector agencies, for whom contract services, is also an important partner in the services and programs associated with federal funding for housing, community development. The private sector brings additional resources and expertise that can be used to supplement existing services or fill gaps in the system. Lenders, affordable housing developers, business and economic development organizations and private service providers who offer a variety of assistance to residents such as health care, small business assistance, home loan programs and supportive housing, among others.

The Office of Community Services participated in recurring meetings with Clark County, Henderson, and North Las Vegas to discuss issues regarding HUD Grant programs. The discussions included community development, housing, homeless, special needs, future groundbreaking/building dedications/bid openings.

In addition, the City is an active participant in Southern Nevada's CoC. The development, implementation, and operation of the coordinated intake for all homeless populations is a regional effort to remove the institutional barriers that often hinder homeless persons from being stabilized in housing as quickly as possible. Through the community based approach offered through the coordinated intake, homeless individuals, families, and youth no longer have to travel from program to program retelling the story of their homeless experience in an effort to connect with resources. The screening, standardized triage assessment, and connection to appropriate services and housing facilitated by coordinated intake eliminates these duplications of effort and decreases the length of time in accessing services. Current street outreach teams are able to access HMIS to engage and connect the most vulnerable chronically homeless persons, youth, and families with a coordinated intake that can provide right-sized interventions for their situation and help them reenter housing as quickly as possible.

Southern Nevada jurisdictions continued to address gaps in institutional structure in serving the homeless. Continuing with the regional effort to end homelessness "Help Hope Home" the SNH CoC Board is experiencing active participation by local jurisdictions, government agencies, non-profits, and business partners. Five (5) of the jurisdictions in Southern Nevada (Boulder City, Henderson, Las Vegas, North Las Vegas, and Clark County) continue to jointly fund regional efforts and programs through contributions to the regional budget for HMIS, inclement weather shelter, and the homeless census.

In addition to the Office of Community Services intense involvement in homeless services and outreach, it is just as intently focused on Neighborhood Revitalization and collaborates with law enforcement agencies, local municipal governments, internal City departments, and other federal programs to combat drug abuse, participate in suicide prevention outreach, and work with other community agencies to institute programs that provide direct resources to promote physical and mental health and well being. Additional institutional structure development efforts are underway through the formation of Neighborhood Association Programs that encourage residents to actively represent local communities to help create and/or maintain a desired quality of life, provide a united community voice for common interests and concerns, create local partnerships, and provide a sense of community engagement and fellowship.

**Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

The Southern Nevada, Community Development Consortium, consists of Clark County, Las Vegas, North Las Vegas, Boulder City, Mesquite, and Henderson, along with the Southern Nevada Homeless Continuum of Care, Southern Nevada Regional Housing Authority, the Nevada Housing Division, and other agencies. The Consortium members meet on a bi-monthly basis to discuss both current and upcoming projects, to coordinate efforts and applications for programs, as well as conversing policy and implementation concerns.

The City is a member of the Southern Nevada Homeless Continuum of Care(CoC). The CoC works with various municipalities, agencies and other federally funded entities in Southern Nevada to coordinate efforts and address gaps in the structure of programming. The City is also active in the social service community and continues to explore options to increase collaboration with community partners to enhance the level and quality of services to the community.

The City participated in the regional annual Point-In-Time Count on January 23, 2019, along with other agencies in the CoC. The results of this local effort were developed in partnership with Help Hope Home, Nevada Homeless Alliance, and BitFocus. There was a 9% decrease in the number of individuals counted during the PIT census between 2018 and 2019.

Moreover, social service agencies look for unique partnerships to meet their client's housing needs. Family Promise of Las Vegas partners with local congregations of all faiths who provide shelter, meals and volunteer service hours. This interfaith sheltering program has been housing homeless families with minor children since 1996 in Clark County. Family Promise of Las Vegas staff provides training to the shelter host sites and case management guidance to families, assisting them as they navigate their path back to sustainable housing.

Many social services agencies also purchase their own housing units to meet the needs of their clients. The Salvation Army's Lied Transitional Housing Program provides the final step toward self-sufficiency for many of our clients. While living in one of 69 apartments located on the Owens Campus, clients are

provided case management and educational opportunities to learn personal finance and other skills which they put into practice in a semi-structured environment. Many clients have recently begun a new job and this program allows them to put in place habits that will create self-sufficiency. Clients can remain in an apartment for up to 12 months which allows them to save enough money to step into a more permanent solution on their own at the end of their stay with The Salvation Army.

**Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

The City contracted Silver State Fair Housing Council to further train, educate, and investigate housing discrimination complaints. They processed over 171 Housing Discrimination Counseling and Complaint Investigation Services, facilitated 3 Fair Housing Trainings, held 5 Public Awareness Campaigns, and hosted 2 Community Outreach Events.

## **CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

The City of Las Vegas refers to its Monitoring Policies and Procedures Manual for guidance on the monitoring process, including the frequency of on-site appointments and risk assessments. Agencies are notified in advance of any on-site appointment and are provided with both a general monitoring checklist and a grant-specific checklist(s). This provides the agencies with consistent information on the items that will be reviewed in the monitoring process. The general monitoring checklist helps ensure that all agencies are asked about their efforts with minority business outreach, lead-based paint requirements, reasonable accommodation policies, and other general requirements across all grants. Monitoring appointment dates are documented on a spreadsheet that is accessible to the entire City of Las Vegas, Office of Community Services Grants team. Agencies receive a post-monitoring letter generally about 30 days after the on-site appointment that includes a summary of the visit, along with documentation of any findings, concerns, and/or general comments to improve their agency's operations. For agencies that receive findings or serious concerns, a follow-up letter is provided to the agencies, once findings/serious concerns are cleared. Another spreadsheet is utilized to track the projects with findings or concerns and follow up steps required.

## **Citizen Participation Plan 91.105(d); 91.115(d)**

**Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

The CAPER draft is published in the Review-Journal for a period of 15-days per CAPER regulations. Further, it is posted on the City of Las Vegas website. The City maintains complete information on the CDBG, ESG, HOPWA, and HOME programs, including drafts and submitted plans and reports and its website. In addition, citizens are notified of hard copies available at their request.

The City conspicuously posts Public Notices throughout the community. Each Notice includes the date, time, place, and agenda. Notices for public hearings may be run or posted, separately or together, as deemed necessary.

Public Hearings are held during all phases of the community development process to allow for citizen participation concerning the development and performance of CDBG and HOME programs.

Local officials will respond to questions and proposals from citizens at each public hearing. During this time, questions from citizens are answered and is an opportunity for citizens to address a City

Councilperson with their comments and views about the community development process or specific CDBG, ESG, HOPWA, or HOME.

## **CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

The City did not have a changes to its program objectives, as the focus still remains on providing opportunities for affordable housing, preventing & reducing homelessness, creating safe & livable communities, providing community & supportive services, as well as economic opportunities for individuals with low to moderate incomes and educational enrichment opportunities.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

Yes

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**

The City received Brownfields assessment project funding from the State of Nevada's Division of Environmental Protection for the City's Historic Westside project in 2019. In the spring of 2018, the City of Las Vegas through its Office of Community Services acquired 13 parcels of land on what has been designated as the Las Vegas Historic Westside. Four of the parcels contain structures and two of the structures hosted high foot traffic and events for several years. In anticipation of converting all of the parcels to affordable housing and mixed-use developments, and in conjunction with a comprehensive city-wide redevelopment plan, the city sought assessment funding to identify and rectify potential toxic and/or hazardous elements in the existing structures before moving forward with demolition.

At this point, the aforementioned parcels have been assessed for toxic and/or hazardous elements and the city is awaiting results from the state. In addition, at the time of the assessment, the city documented the existing structures for historic preservation purposes.

## **CR-50 - HOME 91.520(d)**

### **Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations**

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

All projects that remain under their affordability period were monitored. There was a small number of projects that had findings, and a common reason for the findings was: charging rent above HOME rent limits. HELP Las Vegas also received a finding for not properly marketing their units to all eligible citizens. Common concerns that did not rise to the level of a finding included: unorganized files and tenant leases that were expired and in need of renewal. Some other reasons for concerns included staff turnover, inconsistencies in-unit inspections, and untimely financial audits.

### **Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)**

An Affirmative Fair Housing Marketing Plan (AFHM) is a marketing strategy designed to attract renters and buyers of all majority and minority groups, regardless of sex, handicap and familial status to assisted rental units and sales of dwellings that are being marketed. The City of Las Vegas, Office of Community Services has adopted, and project owners must also adopt, affirmative marketing procedures and requirements for any housing with five or more HOME-assisted units. Affirmative marketing differs from general marketing activities in that it specifically targets potential tenants and homebuyers who are least likely to apply for the housing in order to make them aware of available affordable housing opportunities.

HOME subrecipients are required to outline an affirmative marketing plan in their application for funding. Currently, tenant rolls and client lists are scrutinized during desk audits and monitoring visits to ensure that the subrecipients are, in fact, successful in serving typically underserved populations. In addition, the city reviewed subrecipient affirmative marketing plans during annual monitoring.

### **Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics**

City did not receive program income for FY 2018-2019.

### **Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)**

The City takes action to foster and maintain affordable housing by partnering with local developers and exploring creative financing options and by coordinating with the state to preserve the affordability of projects that are being sold at the end of the tax credit compliance period.

**CR-55 - HOPWA 91.520(e)**

**Identify the number of individuals assisted and the types of assistance provided**

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

<b>Number of Households Served Through:</b>	<b>One-year Goal</b>	<b>Actual</b>
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	100	25
Tenant-based rental assistance	50	47
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	35	0
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	34	36

**Table 14 – HOPWA Number of Households Served**

**Narrative**

For the fiscal year 2018-2019, the City of Las Vegas partnered with AFAN, Community Counseling Center, Golden Rainbow of Nevada, HELP of Southern Nevada and Women’s Development Center to provide permanent housing placement, permanent housing, short-term rent, mortgage, and utility assistance, supportive services and tenant-based rental assistance to persons living with HIV/AIDS. HOPWA continues to work with both the Continuum of Care and the County Ryan White-funded program to identify how we can leverage HOPWA dollars for housing and supportive services for homeless, those at risk of homelessness, and the unstably housed. Please refer to the HOPWA CAPER for individual accomplishments.

**CR-60 - ESG 91.520(g) (ESG Recipients only)**

**ESG Supplement to the CAPER in *e-snaps***

**For Paperwork Reduction Act**

**1. Recipient Information—All Recipients Complete**

**Basic Grant Information**

**Recipient Name** LAS VEGAS  
**Organizational DUNS Number** 030381610  
**EIN/TIN Number** 886000198

**Identify the Field Office**  
**Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance**

SAN FRANCISCO  
Las Vegas/Clark County CoC

**ESG Contact Name**

**Prefix** Mrs  
**First Name** Kathi  
**Middle Name** 0  
**Last Name** Thomas-Gibson  
**Suffix** 0  
**Title** Manager, Office of Community Services

**ESG Contact Address**

**Street Address 1** 495 South Main  
**Street Address 2** 0  
**City** Las Vegas  
**State** NV  
**ZIP Code** -  
**Phone Number** 7022292330  
**Extension** 0  
**Fax Number** 0  
**Email Address** kgibson@LasVegasNevada.GOV

**ESG Secondary Contact**

**Prefix** Mrs  
**First Name** Arcelia  
**Last Name** Barajas  
**Suffix** 0  
**Title** Community Services Administrator  
**Phone Number** 7022292264  
**Extension** 0  
**Email Address** abarajas@lasvegasnevada.gov

**2. Reporting Period—All Recipients Complete**

**Program Year Start Date** 07/01/2018  
**Program Year End Date** 06/30/2019

**3a. Subrecipient Form – Complete one form for each subrecipient**

**Subrecipient or Contractor Name:** LUTHERAN SOCIAL SERVICES OF NV  
**City:** Las Vegas  
**State:** NV  
**Zip Code:** 89101, 4887  
**DUNS Number:** 868128331  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 60000

**Subrecipient or Contractor Name:** HELP OF SOUTHERN NEVADA  
**City:** Las Vegas  
**State:** NV  
**Zip Code:** 89119, 5280  
**DUNS Number:** 165099326  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 100888

**Subrecipient or Contractor Name:** SALVATION ARMY LAS VEGAS  
**City:** Las Vegas  
**State:** NV  
**Zip Code:** 89107, 4506  
**DUNS Number:** 074629460  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 156200.08

**Subrecipient or Contractor Name:** THE SHADE TREE  
**City:** Las Vegas  
**State:** NV  
**Zip Code:** 89101,  
**DUNS Number:** 124825188  
**Is subrecipient a victim services provider:** N  
**Subrecipient Organization Type:** Other Non-Profit Organization  
**ESG Subgrant or Contract Award Amount:** 60577

**Subrecipient or Contractor Name:** St. Jude's Ranch for Children

**City:** Boulder City

**State:** NV

**Zip Code:** 89005, 4401

**DUNS Number:** 056369408

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 15000

## CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes

### 10. Shelter Utilization

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed-nights available	91,980
Total Number of bed-nights provided	1,030
Capacity Utilization	1.12%

Table 24 – Shelter Capacity

### 11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)

One hundred sixty-two emergency shelter beds were available 365 days a year at The Shade Tree. Ninety emergency shelter beds were open 365 days a year at The Shannon West Homeless Youth Center. A total of 1,030 beds were provided during the 2018-2019 fiscal year.

For the fiscal year 2018-2019 the City of Las Vegas, along with the City of North Las Vegas and Clark County partnered with the CoC to standardize processes and procedures as it relates to obtaining and reporting data for compliance purposes. The following steps have been taken as of the date of this writing:

1. Monitoring was sub-contracted by the CoC to be conducted for all ESG subrecipients as well as all CoC subrecipients to align performance standards.
2. Policies and Procedures are in the final stages of revision for ongoing monitoring and compliance of CoC and ESG subrecipients.
3. All ESG recipients in Southern Nevada are currently working with the CoC to draft and align standardized Written Standards and Program Procedures with streamlining efforts for subrecipient agencies and allowing for more efficient use of their time to assist clients.

The errors within the ESG Capex specifically on questions 6A, 6B, and 6C are due to ESG clients not completing an exit interview or not providing a physical copy of the social security card. The Universal Data Elements, Income, and Housing Data Quality have a higher error rate percentage because there were households who left the program without notifying the agency. When HMIS asks for a destination within the exit survey, staff can choose from: No exit interview completed, Other, Client doesn't know, Client refused to answer or Data not collected. All options result in errors within the capex report. Our proposed resolution to address these errors is having agencies request social security numbers and manually entering the data into HMIS, as well as requesting that clients provide a physical card within 30 days or requesting other supporting documentation such as an annual tax report to verify the SS number. Before submitting the ESG Capex, we will identify any errors by generating the Program-Based, Data Quality, and Program Data reports quarterly. We will also direct ESG agencies to run the CAPER in

web format before using SAGE to import the information.

*Emergency Shelter*

GOAL: 1644 individuals will receive safe and sanitary accommodations in safe emergency shelters.

OUTCOME: 1029

The goal of shelter 1644 individuals was unachieved. The City of Las Vegas met over 60% of the objective stated in the 2018 Action Plan.

*Homeless Prevention*

GOAL: 29 individuals will remain in suitable housing and regain housing stability.

OUTCOME: 166

The goal of stabilizing 29 individuals in housing was achieved. The City in conjunction with the HELP of Southern Nevada, Lutheran Social Services of Nevada and St. Jude's Ranch for Children was able to exceed it's the goal for 2018-2019 fiscal year.

*Rapid Rehousing*

GOAL: 34 individuals will be rapidly rehoused.

OUTCOME: 66

The goal of rapidly rehousing 34 individuals was accomplished. The City, in conjunction with the HELP of Southern Nevada and Salvation Army, exceeded it's goal stated in the 2018 Action

## CR-75 – Expenditures

### 11. Expenditures

#### 11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2016	2017	2018
Expenditures for Rental Assistance	12,059	0	54,000
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	9,803
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0	0
<b>Subtotal Homelessness Prevention</b>	<b>12,059</b>	<b>0</b>	<b>63,803</b>

Table 25 – ESG Expenditures for Homelessness Prevention

#### 11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2016	2017	2018
Expenditures for Rental Assistance	213,880	270,752	136,074
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	21,683
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
<b>Subtotal Rapid Re-Housing</b>	<b>213,880</b>	<b>270,752</b>	<b>157,757</b>

Table 26 – ESG Expenditures for Rapid Re-Housing

#### 11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2016	2017	2018
Essential Services	160,600	95,000	104,577
Operations	0	0	0
Renovation	0	0	0
Major Rehab	0	0	0
Conversion	0	0	0

<b>Subtotal</b>	<b>160,600</b>	<b>95,000</b>	<b>104,577</b>
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Table 27 – ESG Expenditures for Emergency Shelter

**11d. Other Grant Expenditures**

	<b>Dollar Amount of Expenditures in Program Year</b>		
	<b>2016</b>	<b>2017</b>	<b>2018</b>
Street Outreach	0	0	0
HMIS	0	0	0
Administration	0	0	0

Table 28 - Other Grant Expenditures

**11e. Total ESG Grant Funds**

<b>Total ESG Funds Expended</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
	386,539	365,752	326,137

Table 29 - Total ESG Funds Expended

**11f. Match Source**

	<b>2016</b>	<b>2017</b>	<b>2018</b>
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	0	0	0
Local Government	0	0	0
Private Funds	0	0	0
Other	0	0	326,137
Fees	0	0	0
Program Income	0	0	0
<b>Total Match Amount</b>	<b>0</b>	<b>0</b>	<b>326,137</b>

Table 30 - Other Funds Expended on Eligible ESG Activities

**11g. Total**

<b>Total Amount of Funds Expended on ESG Activities</b>	<b>2016</b>	<b>2017</b>	<b>2018</b>
	386,539	365,752	326,137

Table 31 - Total Amount of Funds Expended on ESG Activities