



# CONSOLIDATED ANNUAL PERFORMANCE AND EVALUATION REPORT (CAPER) FY 2017-2018



Prepared by the Office of Community Services, September 28, 2018

## CR-05 - Goals and Outcomes

**Progress the jurisdiction has made in carrying out its strategic plan and its action plan.**

### **91.520(a)**

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The City of Las Vegas' overarching strategic initiatives in the Consolidated Plan focuses on homelessness, education and enrichment, providing community support services, and special needs clients such as HOPWA. The 2017-2018 Action Plan activities targeted these special needs groups by providing opportunities for affordable housing, preventing and reducing homelessness, creating safe and livable communities, economic opportunities for individuals with low to moderate incomes and educational enrichment opportunities.

The City will summarize in the CAPER how it has met the following intended outcomes as described in its 2017-2018 Action Plan and overarching Consolidated Plan strategic initiatives:

- Provide housing services to homeless youth, seniors, and individuals with special needs;
- Provide affordable housing opportunities for low-income families and seniors through partnerships and developers throughout the community;
- Conduct proactive homeless outreach in areas with a large concentration of homeless individuals to provide direct services and referrals;
- Provide enrichment opportunities for individuals and youth including those with special needs;
- Provide support for homeless individuals with health and mental health related concerns;
- Promote health and well-being by providing nutritional support;
- Provide education and empowerment opportunities for youth and young adults;
- Provide self-sufficiency skills to youth, seniors, and special needs individuals;
- Improve accessibility throughout communities;
- Provide job readiness and career enhancement opportunities;
- Provide mentoring and individual growth opportunities for youth and young adults;
- Provide housing rehabilitation assistance to seniors and low-income individuals;
- Provide education and outreach to communities with blight and code issues.

**Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)**

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee's program year goals.

## CITY OF LAS VEGAS 2017-2018 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Community Facilities/Infrastructure/Neigh. Revital	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	5	4	80.00%	1	2	200.00%
Community Facilities/Infrastructure/Neigh. Revital	Non-Housing Community Development	CDBG: \$	Housing Code Enforcement/Foreclosed Property Care	Household Housing Unit	6000	11825	197.08%			
Educational enrichment services & supportive prgms	Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	22788	17902	78.56%	489	299	61.15%
HIV/AIDS Homeless Prevention	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1516	877	57.85%	285	117	41.05%

## CITY OF LAS VEGAS 2017-2018 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

HIV/AIDS Homeless Prevention		Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	1128	737	65.34%				
HIV/AIDS Homeless Prevention		Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	140	96	68.57%				
HIV/AIDS Homeless Prevention		Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	Housing for People with HIV/AIDS added	Household Housing Unit	20	0	0.00%	30	0		0.00%
HIV/AIDS Homeless Prevention		Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOPWA: \$	HIV/AIDS Housing Operations	Household Housing Unit	37	110	297.30%				

## CITY OF LAS VEGAS 2017-2018 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	2252	3337	148.18%	92	259	281.52%
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	128	62	48.44%	28	0	0.00%
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	240	397	165.42%	25	290	1,160.00%
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Homeless Person Overnight Shelter	Persons Assisted	25020	2733	10.92%	3022	2129	70.45%
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	80	4	5.00%			
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Homelessness Prevention	Persons Assisted	60	767	1,278.33%	20	66	330.00%
Prevent and End Homeless	Homeless	CDBG: \$ / HOME: \$ / ESG: \$	Housing for Homeless added	Household Housing Unit	200	0	0.00%			

## CITY OF LAS VEGAS 2017-2018 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

Provide Community and Supportive Services	Affordable Housing Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	63000	7408	11.76%	439	731	166.51%
Provide Community and Supportive Services	Affordable Housing Non-Homeless Special Needs Non-Housing Community Development	CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0				
Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0		547	110	20.11%

## CITY OF LAS VEGAS 2017-2018 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT

Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Rental units constructed	Household Housing Unit	300	52	17.33%				
Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Homeowner Housing Rehabilitated	Household Housing Unit	300	209	69.67%				
Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	80	110	137.50%				



Provide Decent & Affordable Hsg (Rental & Owner)	Affordable Housing Homeless Non-Homeless Special Needs	CDBG: \$ / HOME: \$ / LIHTF: \$ / State of NV HOME Funds: \$	Housing for Homeless added	Household Housing Unit	100	0	0.00%				
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Table 1 - Accomplishments – Program Year &amp; Strategic Plan to Date

**Assess how the jurisdiction's use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

The City of Las Vegas routinely assesses the performance of its funding through monthly programmatic and statistical reports, capacity building, on-site monitoring, technical efforts, City and Council priorities, and regional efforts. Each of these mechanisms provides the City with useful information into the inner workings and progress it makes with the service deliverables of its partnering agencies and the impact the City makes within its community.

**Homelessness:** In 2017, the city of Las Vegas launched The Courtyard – Homeless Resources Center to expand access to homeless services and housing placement and to fill existing service gaps in the City's urban core. The project will bring various service providers to a central, predictable location to provide homeless clients with access to housing, medical/mental health services, legal assistance, employment opportunities, income/benefits assistance, and other wrap around services. This project will increase existing outreach efforts and decrease homelessness through an enhancement in upstream service provision. The facility welcomes guests who are intoxicated, guests are allowed to bring and store their belongings, and pets are also welcome. On average, the Courtyard hosts 100-150 people each day and sleeps a maximum of 120 people each night. Since opening, the Courtyard has served 2,991 unduplicated clients.

Homelessness was also a focus through CDBG Public Services funding to community partner agencies such as: *Boys Town Nevada* used its \$60k of public services funding to provide care coordination services (case management) to twelve families which impacted the lives of 25 children; *Family Promise* received \$34k in public service funds which assisted 87 families in securing sustainable housing, transitional housing, rental assistance, and coordinated intake assessments.; *HELP of Southern Nevada's* used its \$70k toward their Shannon West Homeless Youth Center and assisted a total of 46 residents who obtained employment for the year and the stable environment for homeless youth allowed them to focus increasingly on their education goals.; *St. Jude's Ranch for Children* received \$45K for their New Crossings Homeless Youth Families program. They assisted 17 adults and 10 children with case management, referrals for housing, employment, basic needs, education, and mainstream benefits.

**Education and Enrichment:** Academic Support agencies consisted of *Andson Academics*, who used their \$35K public services award to serve 73 students and achieved 80% increased literacy and 96% increase in math concepts in the Sunrise Acres and Park Elementry Schools; *Clark County Public Education Foundation* was awarded \$30k and served 27 households through their Early Learning, Literacy and Family Engagement Program; *The Center – Serving the LGBTQ Community's* mission is reduce social isolation which they found common in the senior

community. The City of Las Vegas awarded The Center \$30K for their ACT III program for which they expanded upon to include Healthy IDEAS, an evidence based depressive symptom abatement. The Center is the only facility in Nevada offering this service and served 614 clients.

**Community Support Services:** The City works with multiple agencies who provide community support services such as vocational assistance, case management, light home repairs, food provisions, and other wrap around services. We partnered with fourteen (14) agencies who served over 5,000 individuals and consisted of youth, seniors, and families.

**Affordable Housing:** The City committed HOME funds in the amount of \$700k that will provide new construction of 66 units of affordable housing for seniors.

**ESG and HOWPA:** Please refer to the ESG and HOPWA CAPERs for more information

## **CR-10 - Racial and Ethnic composition of families assisted**

### **Narrative**

The Courtyard is a dedicated location for homeless persons and uses a multi faceted approach to the reduction of homelessness by addressing the barriers to self sufficiency. They often seek respite during the day and rely on a safe, respectful location to spend the night.

The families assisted with the City's public services funding helped single mothers learn necessary life skills to sustain them in their homes and remain independent; other families were provided sustainable housing, transitional housing, rental assistance; residents obtained employment for the year and homeless youth afforded a safe environment to focus on their education goals.

Education and enrichment services when out to households and children to increase their reading fluency and math computations; parents were engaged in the learning process of their children by completing in class time and observed how to apply learning strategies at home. Those parents completed several service learning projects which enabled them to build strong relationships with their child's school and community; LGTBQ seniors found inclusion through the Center's Act III program. This program was expanded to include Healthy IDEAS which is an evidenced based depressive symptom abatement; and many households benefitted from light home repairs, food provisions, case management and other wrap around services.

The City continues to increase affordable housing in its community. In 2017-2018, the City committed \$700k of HOME funds that will provide new construction of 66 units of affordable housing for seniors.

Please refer to the attached ESG SAGE (CAPER) report for the ESG client demographics and the HOPWA (CAPER) for HOPWA client demographics.

**CR-15 - Resources and Investments 91.520(a)****Identify the resources made available**

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	CDBG	4,730,440	4,454,294
HOME	HOME	1,546,935	358,343
HOPWA	HOPWA	1,338,549	925,911
ESG	ESG	423,205	249,077
Redevelopment Fund	Redevelopment Fund	0	
Other	Other	0	

**Table 2 - Resources Made Available****Narrative**

As a part of the City's mission to provide safe and livable communities, resources and investments were expended on the following activities:

CDBG funds were spent as defined:

1) Sidewalks Projects, expended \$36,098.10

**Sidewalk Infill Area 2B**

Includes: Sidewalk Improvements bounded by US 95 on the North, Bruce on the West, Eastern on the East and Lewis on the South. Constructing sidewalk in areas where the sidewalk is missing, construction & reconstruction of PROWAG compliant ramps, reconstruction of driveways, curb and gutter, valley gutters, adjustments to utilities including valves and boxes, lighting, fire hydrants and sewer manholes. Also includes the restoration and modification of existing private property improvements to accommodate proposed sidewalk improvements.

**Sidewalk Infill – Medical District**

Includes: Sidewalk Improvements in the City of Las Vegas Medical District, bounded by Charleston on the South, Alta on the North, Rancho Drive on the West and Shadow Lane on the East. Constructing sidewalk in areas where the sidewalk is missing, construction & reconstruction of PROWAG compliant ramps, reconstruction of driveways, curb and gutter, valley gutters, adjustments to utilities including valves and boxes, lighting, fire hydrants and sewer manholes. Also includes the restoration and modification of existing private property improvements to accommodate proposed sidewalk improvements.

### Walkable Communities Wards 3 & 5

Includes: Constructing curb extensions and installing pavement markings at the intersection of Doolittle Avenue and J Street. Construction of concrete sidewalk and curb extensions, installation of streetlights and pavement markings on Wengert Avenue from 17th Street to Pauline Way. Construction of curb extensions on Pauline Way from Wengert Avenue to Franklin Avenue.

2) Public Services & Rehab, expended \$1,586,365.40 – funds were used to partner with over 30 agencies who provided services that prevented and reduced homeless, performed educational enrichment services and facilitated supportive programs, provided a mechanism for decent and affordable housing to at risk families, and improvement of community facilities.

3) Acquisition, expended \$1,411,275 for New Jerusalem that sits on 14 parcels.

Other CDBG funds have been allocated toward the following projects but have not been expended in 2017-2018:

Ruby Duncan \$55,000 CDBG and also HOME funds (Rehab of low income senior units)

The Doolittle Pre-K Improvements (North Expansion Strong Start Academy project encompasses the build of three Pre-K classrooms onto the existing City of Las Vegas community center) \$800,000

Sobering Center \$400,000 (Wet Shelter at the Salvation Army campus and services contracted with Silver State Health Center)

### ESG and HOPWA

Please refer to the attached ESG SAGE (CAPER) and the HOPWA (CAPER) for HOPWA for the appropriation of resources and investments.

### HOME

For 2017 City Impact Center was funded at \$700,000 and will provide new construction of 66 units of affordable housing for seniors, none of the funding has been expended during the program year.

**Identify the geographic distribution and location of investments**

<b>Target Area</b>	<b>Planned Percentage of Allocation</b>	<b>Actual Percentage of Allocation</b>	<b>Narrative Description</b>
CITY LIMITS	90	90	

**Table 3 – Identify the geographic distribution and location of investments****Narrative**

Although the City does not identify target areas in its Consolidated Plan, the benefits of most HUD funded programs are geographically distributed city-wide. Services were performed in low income census tracts and for low to moderate income City of Las Vegas residents.

The City of Las Vegas ESG focus areas within the city include efforts to reduce homelessness in the following (but not limited to) areas: 1. Martin L. King Blvd. and Charleston Blvd. (Medical District Area); 2. Maryland Parkway and Charleston Blvd. (Circle Park Area); 3. Foremaster Lane, North Main Street and N. Las Vegas Blvd. (The Corridor of Hope) 4. Fremont Street from Main Street to 15th Street (Downtown Las Vegas)

## Leveraging

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

During FY 2017-2018 the city used Redevelopment Set-Aside (RDA) funds for homeless prevention, outreach and rapid-rehousing for individuals seeking assistance at the Homeless Courtyard. This included a contract with a managing partner to coordinate the services being provided at the Courtyard in the amount of \$980,000. In addition, the city allocated general funds in the amount of \$200,000 to supplement programs and services for CDBG and ESG sub-recipients.

ESG: Emergency Shelter Grant subrecipients provided the required one-to-one match under the Stuart B. McKinney Act in compliance with the regulations found 24 CFR 576.201.

HOPWA: Total HOPWA Leveraged funds for 2017 FY was a total of \$1,725,664. The leveraging of funds was primarily with Ryan White and other private funding.

HOME: This funding source averaged about 15% of total development cost of new construction projects. HOME funds are leveraged with funds such as private activity bond cap, low-income housing tax credits, Low-income housing trust funds, Federal Home Loan Bank Funds, local banks, and private financing. Low-income Housing Trust Funds are used to satisfy the 25% home match requirement.

<b>Fiscal Year Summary – HOME Match</b>	
1. Excess match from prior Federal fiscal year	1,847,525
2. Match contributed during current Federal fiscal year	28,266
3. Total match available for current Federal fiscal year (Line 1 plus Line 2)	1,875,791
4. Match liability for current Federal fiscal year	127,932
5. Excess match carried over to next Federal fiscal year (Line 3 minus Line 4)	1,747,859

**Table 4 – Fiscal Year Summary - HOME Match Report**



Match Contribution for the Federal Fiscal Year									
Project No. or Other ID	Date of Contribution	Cash (non-Federal sources)	Foregone Taxes, Fees, Charges	Appraised Land/Real Property	Required Infrastructure	Site Preparation, Construction Materials, Donated labor	Bond Financing	Total	Match
501 N Lamb	06/13/2018	5,000	0	0	0	0	0		5,000
Baltimore Gardens	06/30/2018	23,266	0	0	0	0	0		23,266

Table 5 – Match Contribution for the Federal Fiscal Year

**HOME MBE/WBE report**

Program Income – Enter the program amounts for the reporting period					
Balance on hand at begin-ning of reporting period \$	Amount received during reporting period \$	Total amount expended during reporting period \$	Amount expended for TBRA \$	Balance on hand at end of reporting period \$	
0	0	0	0		0

Table 6 – Program Income

Minority Business Enterprises and Women Business Enterprises – Indicate the number and dollar value of contracts for HOME projects completed during the reporting period						
	Total	Minority Business Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Contracts						
Dollar Amount	0	0	0	0	0	0
Number	0	0	0	0	0	0
Sub-Contracts						
Number	2	0	0	0	1	1
Dollar Amount	53,301	53,301	0	0	0	0
	Total	Women Business Enterprises	Male			
Contracts						
Dollar Amount	0	0	0			
Number	0	0	0			
Sub-Contracts						
Number	2	1	1			
Dollar Amount	53,301	22,185	31,116			

Table 7 - Minority Business and Women Business Enterprises

<b>Minority Owners of Rental Property – Indicate the number of HOME assisted rental property owners and the total amount of HOME funds in these rental properties assisted</b>						
	<b>Total</b>	<b>Minority Property Owners</b>				<b>White Non-Hispanic</b>
		<b>Alaskan Native or American Indian</b>	<b>Asian or Pacific Islander</b>	<b>Black Non-Hispanic</b>	<b>Hispanic</b>	
Number	0	0	0	0	0	0
Dollar Amount	0	0	0	0	0	0

Table 8 – Minority Owners of Rental Property

<b>Relocation and Real Property Acquisition</b> – Indicate the number of persons displaced, the cost of relocation payments, the number of parcels acquired, and the cost of acquisition						
Parcels Acquired		0		0		
Businesses Displaced		0		0		
Nonprofit Organizations Displaced		0		0		
Households Temporarily Relocated, not Displaced		0		0		
Households Displaced	Total	Minority Property Enterprises				White Non-Hispanic
		Alaskan Native or American Indian	Asian or Pacific Islander	Black Non-Hispanic	Hispanic	
Number	0	0	0	0	0	0
Cost	0	0	0	0	0	0

Table 9 – Relocation and Real Property Acquisition

**CR-20 - Affordable Housing 91.520(b)**

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	577	5
Number of Special-Needs households to be provided affordable housing units	40	0
<b>Total</b>	<b>617</b>	<b>5</b>

Table 10 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	346	0
Number of households supported through Rehab of Existing Units	231	5
Number of households supported through Acquisition of Existing Units	201	0
<b>Total</b>	<b>778</b>	<b>5</b>

Table 11 – Number of Households Supported

**Discuss the difference between goals and outcomes and problems encountered in meeting these goals.**

City Impact Center was funded and will provide new construction of 66 units of affordable housing for seniors. Tenya Senior Apartments was funded and will provide 272 units of affordable housing for seniors and Ruby Duncan Manor was funded and the rehabilitation of 30 units of affordable senior housing will be completed. In addition, the following projects for senior and family housing completed construction: Baltimore Gardens Rehabilitation of 201

units, Lone Mountain II construction of 50 units, Lamb I construction of 168 units, Lamb II construction of 54 units. In 2017 – 2018 the only completed project in IDIS was Vera Johnson Apartments, 112 units were rehabbed for the project and 5 of those were HOME Units. The City did not meet the anticipated goal for the number of units constructed and/or developed this year because several of the projects anticipated to complete during FY 17/18 were not complete until August and September of 2018. These projects will be identified in the 18/19 CAPER report.

**Discuss how these outcomes will impact future annual action plans.**

Future Action Plans will take into considerations the capacity of homeless housing providers as well as the extent to which the development community continues to participate in the production of permanent supportive housing for persons who are homeless.

In addition, the City of Las Vegas annually assesses its progress in meeting goals outlined in the FY 2015-2019 consolidated plan through development of the Consolidated Annual Performance and Evaluation Report (CAPER). The CAPER provides an opportunity for the City to evaluate the performance of its programs and services and to determine whether adjustments to the current 5-year goals are needed.

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	4
Low-income	0	1
Moderate-income	0	0
<b>Total</b>	<b>0</b>	<b>5</b>

**Table 12 – Number of Households Served**

**CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**

**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

**Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

The City achieved its specific objectives of reaching out to homeless persons and assessing their individual needs via partnerships with its non-profit agencies, local contractors and regional efforts. Outreach efforts amongst our community non-profit partners consisted of community held events in areas frequented by the homeless, referral programs and coordination with other non-profit and local law enforcement agencies, and partnerships with other homeless-serving agencies.

Needs assessments were conducted via intake and case management activities. During this time, agencies employed assessment tools such as the Family Risk and Self-Harm Screening and Family Advocacy and Support Tool used by Boy's Town of Nevada; Family Promise developed its own case management model based upon best practices to address a family or individual's unique challenges related to employment, income, and locating affordable housing; Catholic Charities of Southern Nevada used the data it collected to create individualized plans that addressed financial, educational, health and mental issues and may provide rental assistance up to one year along with intensive case management during the first six (6) months; The Shade Tree recruited a Employment and Training Facilitator who employed principles of the Job Training for the Homeless Demonstration Program to prepare its clients for job readiness; and the Salvation Army located its Career Corner program and conducts its intake assessments in the [Homeless] Corridor of Hope and screened applicants for program admissions based on established criteria, identified their needs, barriers to employment, demographic data and had them complete a job readiness evaluation, collected all the information needed including income, residence, benefits received, and self-assessment of issues such as substance abuse or mental health needs, and disability. Salvation Army, in addition, had homeless persons take a basic reading, writing and math assessment to determine their level of education.

The Courtyard serves as a resource center for the homeless living on the street. Clients who arrive at this outreach program are treated to basic human services (access to bathrooms, water, etc.) and respite from the street. When clients are ready to engage, they meet with service navigators and case managers to assess their needs and connect them to community resources.

To engage homeless individuals living on the street and help them connect to resources, the city has created a homeless outreach team call the MORE (Multi-agency Outreach Resource Engagement) Team. This is a partnership with the Las Vegas Metropolitan Police Department and the City of Las Vegas that partners representatives from four homeless service providers with law enforcement. Each outreach worker offers the programs and resources of their respective agencies to help address the client's needs. The outreach team also engages with area businesses to address their individual issues with the homeless and to educate them on ways to address homelessness and assist the homeless in their area.

The team proactively engages with the homeless in the Downtown area and encourages them to participate in homeless services and programs. If additional case management is needed, the team will transport clients to the Courtyard where additional services can be provided.

Since the team's creation in March of 2017, MORE has made contact with 3,603 clients and provided outreach services to 1,973 clients. More than 170 people have been connected to services that moved them into housing.

#### **Addressing the emergency shelter and transitional housing needs of homeless persons**

The City addressed emergency shelter and transitional housing needs of homeless persons through the continued funding of community non-profit agencies to deliver direct services to this vulnerable population.

HELP's Emergency Resource Services Department provided rapid rehousing and intensive case management to 16 households. These households were either outreached by HELP's Mobile Crisis Intervention Team or the City of Las Vegas MORE team and identified as homeless living on the streets, in a shelter, or somewhere unsuitable for human habitation. A total of five (5) households exited the program, four (4) with income and into stable permanent housing with no subsidy assistance where the client is now maintaining their own apartment. In addition, 5 households living within the City of Las Vegas were provided homeless prevention assistance. This included 4 single moms and 9 children. These families were all being faced with eviction and at imminent risk of homelessness.

HELP of Southern Nevada has opened the new Shannon West Homeless Youth Center building on July 14th 2017. The programs bed count increased from 65 to 80 beds with the new move. A total of 46 residents obtained employment for the year. This year 13 youth completed a high school diploma, 38 youth enrolled into adult education, 5 youth obtained a GED, and 16 youth enrolled into a college or vocational program. 45 residents of Shannon West Homeless Youth Center obtained more stable housing when they exited the shelter.

Other community partners of the City which provided transitional housing included but not limited to Catholic Charities, Women's Development Center and The Shade Tree, the only 24 hour accessible shelter in Clark County with a focus on homeless women and children. During FY 2017-2018, the Women's Development Center was able to serve 28 individuals increase long-term housing stability through the Housing Opportunity for Person with AIDS Housing Program. The city also participated and supported the HELP of Southern Nevada to open the Shannon West Homeless Youth Center on July 14th, 2017. Increasing the bed count from 65 to 80 beds for homeless youth.

The Courtyard provides a safe place for the homeless to seek refuge from the street. It offers an atmosphere where all guests feel welcome and safe. As a low-barrier facility the Courtyard is here to meet the needs of the homeless individuals who cannot or chooses not to enter the emergency shelters. Some of the Courtyard's guests will choose not to go into traditional shelter: because they struggle with addiction, because of a disability that prevents them from taking care of their personal needs on their own, or because they do not feel safe in an enclosed environment. All guests are welcome at the Courtyard; whether they are intoxicated or high, or they have shopping carts full of personal items that they cannot part with. Anyone seeking a safe place from the street where they can access resources to help them out of homelessness are welcome here.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

The City utilizes its funding sources to partner with community agencies to divert families at risk from becoming homeless and is an active partner in the state's regional Continuum of Care HELP HOPE HOME Ending Homelessness in Southern Nevada efforts.

Nevada Partnership for Homeless Youth provided 47 City of Las Vegas resident young people with immediate crisis intervention services, diverting their crises and connecting them to help upon their arrival to one of over 100 static Safe Place sites in Southern Nevada. Of these 47 youth, 96% (45 youth) completed an NPHY Client Intake & Assessment within 48 hours after receiving crisis intervention services, and 93% (42 youth) indicated on the NPHY Client Intake & Assessment that services helped them feel an increased sense of safety. Additionally, 85% of youth (40 youth) served completed a Youth Evaluation of Safe Place assessment within 48 hours after receiving crisis intervention services, and 93% of those youth (37 youth) indicated



on the Youth Evaluation of Safe Place assessment that services assisted them to resolve their current problem. In total, NPHY provided Safe Place services to 236 unduplicated homeless and at risk youth from September 2017 – June 2018, regardless of their residency. The Safe Place program addresses a wide range of urgent community needs by providing an immediate crisis response system for abused children, runaways, throwaways, homeless, and other displaced youth in need and is the only mobile crisis intervention program tailored for youth in Southern Nevada.

The City participated in the regional annual Point-In-Time Count in January 2018 along with other agencies in the CoC. The results of this regional effort was published in the Homeless 2018 Census and Survey through Help Hope Home. The 2018 Southern Nevada PIT Count indicates that between 2017 and 2018, the total number of persons experiencing homelessness decreased from 6,490 to 6,083, respectively. The number of unsheltered homeless persons decreased from 4,353 to 3,884 respectively during this time period. In 2017, an estimated 1.2% of the total Nevada population was homeless. In 2018, this percentage decreased to 0.75% (based on population estimates from the State of Nevada Department of Taxation).

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The City recognizes the need to provide decent, safe and affordable housing to the community. It also recognizes that homeless individuals including seniors, veterans, and special needs families require additional services in order to make the proper transition to permanent housing and independent living. The City's subrecipients provides services to include enrollment and confirmation into coordinated entry, housing search and application assistance, referral and placement into emergency shelter, and the coordination of temporary bridge housing, transitional housing, rapid re-housing, and permanent supportive housing.

The agencies provided individualized support needed to transition individuals from homelessness to more permanent housing options. These services enable individuals and families to move into housing, help them to maintain a stable home, obtain access to public transportation to facilitate employment and other services that address their individual barriers to securing housing and/or employment.

ESG funds are used to engage homeless individuals and families living on the street, rapidly re-

house homeless individuals and families, help operate and provide essential services in emergency shelters for homeless persons, and prevent individuals and families from becoming homeless.

All guests who engage in services at the Courtyard are given a community housing assessments and placed on the community housing queue through our local coordinated intake process. If a programs placement is not available for the guest, the caseworker works with the guests to develop an alternative plan to obtain housing. Guests are connected to employment opportunities and are assisted with applying for benefits (disability, social security, SNAP, etc.) to provide them with income to help them obtain housing. If they are currently have or are eligible to receive enough income to support themselves, the Courtyard team will cover the associated move in costs to help the guest.

**CR-30 - Public Housing 91.220(h); 91.320(j)****Actions taken to address the needs of public housing**

The SNRHA jointly with the City of Las Vegas are evaluating the future of the three vacant lots located in the general area of Bonanza and 28th Street [former public housing Ernie Cragin Terrace (ECT) Sites NV209, NV210 & NV213] and the proposed use to improve marketability of future housing in this area of the City. In 2016 the Library District in partnership with the City and the SNRHA completed a land swap with the SNRHA one of the three ECT vacant parcels located at 28th Street & Bonanza and Library District vacant parcel located at 28th and Sunrise. The Authority's other modernization activities are addressing necessary work items in order of priority as established in the Capital Plan.

Following the ECT Master Plan the SNRHA is submitting in May 2018 a 9% Low Income Housing Tax Credits Application and a Mixed-Finance Proposal to HUD and the NV Housing Division to develop one of the vacant lots. The proposed Wardelle Street Townhouses Project entails the financing for the new construction of approximately (64) family units, and a Community Center/Management Office/Maintenance.

Building to be located on a portion of the site of the former Ernie Cragin Terrace (NV210/AMP305portion off) public housing development located at the corner of Wardelle and Bonanza APN Nos 139-25-410-039/139-25-410-040 /139-25-410-041 totaling 7.73 acres. Approximately 1.5 acres fronting Bonanza Road or Harris Street will be available for future construction of the City of Las Vegas proposed Early Childhood Education Center. The proposed unit mix will be 20-1 bedroom units, 40 2-bedroom units and 20 3-bedroom units which includes 25 public housing at <30% AMI, 27 project based vouchers (12 at <30% & 15 at <50% AMI), 24 tax credits (14 at <50% & 10 at <60% AMI) and 4 unrestrictive apartments targeted to low-income families continuing on their path to self-sufficiency. The creation of these townhomes will help meet the need for affordable housing in the City of Las Vegas and will complement the City's proposed plan for an early childhood educational facility and the County's new East Las Vegas Branch public library which is currently under construction on the adjacent parcel. The proposed Wardelle Street townhomes will serve as a stimulus for other developments in the vicinity and promote a more vibrant neighborhood environment. SNRHA will self-develop this project.

**Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

As of December 2017, the Family Self-Sufficiency (FSS) program had 409 voluntary slots and 118 HCV mandatory slots with Fifty-two (52) graduates in 2017.

The Authority continues to develop partnerships with local service providers, training resources and educational institutions with the goal of making self-sufficiency available to all residents and participants. Commitments with these organizations are established either verbally or through MOU's.

The Authority has been approved for funding to provide individual tablets and internet services for 120 seniors at Rose Gardens and 350 families at Marble Manor, Sherman Gardens, Villa Capri and Marble Manor Annex through an initiative with T-Mobile. Surveys were conducted to determine internet connectivity and device availability.

The Authority has two homeownership programs under the Housing Choice Voucher and Public Housing Programs; each program continues to assist low-income families reach the dream of owning a home of their own. The Section 8 Homeownership Program allows FSS Households to use Section 8 vouchers towards a home mortgage payment. Seminars are provided on home purchasing and staff provides credit counseling.

SNRHA expects to expand its Community Partners program with public, private, and faith-based agencies.

The SNRHA continues to maintain a job-bank of Section 3 available workers to gain employment with SNRHA Contractors and Service providers as well as other public contracts within the Clark County vicinity.

SNRHA also seeks other grants that may promote self-sufficiency or assist seniors to age in place.

**Actions taken to provide assistance to troubled PHAs**

The Southern Nevada Regional Housing Authority is not designated as troubled by HUD.

**CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

The City employs several methods that address barriers to affordable housing such as gap financing, issuance of abatement letters, and negotiation of lower rents. When the city uses gap financing, it supplies the developer with a letter documenting the use of federal funds in the project; therefore, qualifying the project for property tax abatement. These actions reduce the net operating income (NOI) required of the development allowing the developer to maintain lower rents.

The City also negotiates additional affordable units within the development than the required level in exchange for the gap financing. The actions taken by the city during the last year to eliminate barriers to affordable housing include: improvement of public infrastructure, facilities, parks, and safety in CDBG target areas to attract more affordable housing development.

The City makes active efforts to provide affordable housing by providing assistance through the Neighborhood Assistance Program which allows volunteers to work together with the city to assist homeowners facing financial hardship. The program, managed by Code Enforcement, also assists elderly and disabled homeowners to clean up their properties to preserve and improve residential neighborhoods. Volunteers may consist of individuals or groups that can help with landscaping, painting, light exterior maintenance and yard clean up. Additional projects could include painting of neighborhood exterior walls and other neighborhood beautification.

**Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

Making accessibility easier for homeless and at-risk youth through partnerships with local businesses and government agencies, NPHY offers over 100 static Safe Place sites, as well as free bus transportation to Safe Place locations and a 24/7 Safe Place hotline, for youth in crisis. Once a youth accesses a Safe Place site, available at virtually every street corner in Clark County and throughout the City of Las Vegas, a trained NPHY Crisis Responder meets the youth at the site within 30 minutes of their arrival, assesses their situation, and depending on their unique needs and circumstances, transports them to an appropriate location to receive further services. NPHY also provides on-call mobile crisis intervention services to youth, as well as at the Drop-In Center.

DigiMart is a virtual, client-choice food pantry that clients can access from the user-friendly kiosks that are located at Lutheran Social Services of Nevada or from the comfort of their own home by desktop computer, laptop or smart phone. The system functions like grocery store online shopping. The many benefits of the DigiMart include providing healthy options to the clients, clients are given dignity and freedom of choice in their food, while pantry administrators and workers are better able to organize and disseminate food. LSSN also expanded on these services more by incorporating a delivery system for home-bound seniors. Pet food and hygiene products are also available.

One of our subrecipient's, Catholic Charities, provided supportive services to enable seniors to access food, transportation, homemaking assistance, basic needs items and professional counseling that allows them to remain independent by aging in place. Services aid in the removal of barriers for seniors to access services tailored to their individualized needs, thereby improving their well-being, reducing their food insecurity and increasing their independence. These services include, congregate meals, Meals on Wheels, medical support, food devliery services, homebound senior case management and light housekeeping services.

Several other agencies such HELP of Southern Nevada and Shade Tree address the obstacles of meeting the underserved needs through their Emergency Resources Services, Shannon West Homeless Youth Center and Emergency Shelter progams, respectively. Although the programs offer differing services to their clients, both supplied shelter to at-risk homeless youth and families. Once the individuals and families were housed, the City's partnering agencies continued with intensive case management, job readiness, and an environment that promoted stability, dignity, and self reliance.

#### **Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

The Las Vegas Lead Hazard Control & Healthy Homes Program is a newly established program by the City of Las Vegas, Office of Community Services and the University of Nevada, Las Vegas, School of Community Health, Department of Environmental and Occupational Health. The program is funded by a \$1.6 million grant from the U.S. Department of Housing and Urban Development, Office of Healthy Homes and Lead Hazard Control. The primary goal of the program is to create lead-safe and healthy housing in Las Vegas, Nevada and reduce the incidence of childhood lead poisoning. The program aims to enroll a total of 100 homes over a three-year period.

**Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

The City appreciates the services of its subrecipients to reduce the number of poverty-level families in addition to its own efforts to do the same. Agencies provided employment services to participants that have been identified as needing additional support to address their barriers to securing employment. Employment services are provided by accessing employment resources and opportunities to develop the skills needed to secure employment and include; job coaching, résumé advice, assistance with job search and application, enrollment into vocational training programs, interview clothing and employment related transportation assistance. Services aid in equipping the homeless population to secure employment that pays a living wage and permanent housing, thereby increasing their self-sufficiency.

Amongst the services are self-sustainable preparations through the provision of Independent Living Skills with the goal of teaching financial literacy, accessing public transportation, goal setting, securing housing and maintaining employment.

In addition, benefit Support services were provided to include identification recovery, enrollment in eligible benefits (SNAP, Medicaid, Social Security, etc.), access to local and regional transportation and enrollment in utility assistance.

**Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

The City of Las Vegas funded over 30 agencies to carry out public services activities under CDBG, ESG, and HOPWA programs. These agencies are located in communities that serve low-income households. They provide assistance for affordable low-income housing to special needs and homeless populations. Private sector agencies, for whom contract services, is also an important partner in the services and programs associated with federal funding for housing, community development. The private sector brings additional resources and expertise that can be used to supplement existing services or fill gaps in the system. Lenders, affordable housing developers, business and economic development organizations and private service providers who offer a variety of assistance to residents such as health care, small business assistance, home loan programs and supporting housing, among others.

The Office of Community Services participated in recurring meetings with Clark County, Henderson, and North Las Vegas to discuss issues regarding HUD Brant programs. The discussions included community development, housing, homeless, special needs, future ground breakings/building dedications/bid openings.

In addition, the City is an active participant in Southern Nevada's CoC. The development,

implementation and operation of the coordinated intake for all homeless populations is a regional effort to remove the institutional barriers that often hinder homeless persons from being stabilized in housing as quickly as possible. Through the community based approach offered through coordinated intake, homeless individuals, families, and youth no longer have to travel from program to program retelling the story of their homeless experience in an effort to connect with resources. The screening, standardized triage assessment and connection to appropriate services and housing facilitated by coordinated intake eliminates these duplications of effort and decreases the length of time in accessing services. Current street outreach teams are able to access HMIS to engage and connect the most vulnerable chronically homeless persons, youth, and families with coordinated intake that can provide right sized interventions for their situation and help them reenter housing as quickly as possible.

Southern Nevada jurisdictions continued to address gaps in institutional structure in serving the homeless. Continuing with the regional effort to end homelessness “Help Hope Home” the SNH CoC Board is experiencing active participation by local jurisdictions, government agencies, non-profits, and business partners. Five (5) of the jurisdictions in Southern Nevada (Boulder City, Henderson, Las Vegas, North Las Vegas and Clark County) continue to jointly fund regional efforts and programs through contributions to the regional budget for HMIS, inclement weather shelter, and the homeless census.

In addition to the Office of Community Services intense involvement in homeless services and outreach, it is just as intently focused on Neighborhood Revitalization and collaborates with law enforcement agencies, local municipal governments, internal City departments, and other federal programs to combat drug abuse, participate in suicide prevention outreach, and work with other community agencies to institute programs that provide direct resources to promote physical and mental health and well being. Additional institutional structure development efforts are underway through the formation of Neighborhood Association Programs that encourage residents to actively represent local communities to help create and/or maintain a desired quality of life, provide a united community voice for common interests and concerns, create local partnerships, and provide a sense of community engagement and fellowship.

**Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

The city of Las Vegas contributes to the sustainability of the Southern Nevada CoC by providing \$250,000 in annual funding to the Interlocal Agreement. This supports the Inclement Weather Shelter, HMIS and the annual census and evaluation. In addition, the city serves as a participating member and/or chair of various CoC working groups.



For FY 2017-2018 the city partnered with the Ryan White Council to develop and distribute a survey that will help coordinate and target services to individuals and families affected by HIV/AIDS. Through this survey, the city will develop a Strategic Plan for HOPWA funding that is aligned with community partners throughout the continuum.

The city is active in the social service community and continues to explore options to increase collaboration with community partners to enhance the level and quality of services to the community.

**Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

The City contracted Silver State Fair Housing Council, which provided housing discrimination counseling and complaint investigation services to 180 residents of the City. They also provided Awareness Campaigns through brochures, Fair Housing ads, bus campaigns and community outreach events. Silver State also provided trainings for City staff, CDBG recipients and housing providers throughout 2017-2018 FY.

**CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

The City monitored its NSP, TBRA, HOME, ESG, and HOPWA Programs in accordance with HUD requirements. The standard used to assess whether or not HUD National Objectives have been met, regulations enforced, generally accepted accounting and budgeting principles followed, and program objectives met are derived from HUD guidelines, partnership agreements, and memorandums of understanding, when applicable.

A risk assessment is conducted on each agency at the start of the fiscal year to determine a score and provide a baseline for determining the frequency and amount of technical assistance and capacity building required. The City analyzes the available data to identify the possible risks that could prevent the sub recipient from meeting its program objectives and to determine which programs are most susceptible to problems. Both the subrecipient and the program are evaluated to identify the mission, goals, and objectives.

There are three categories examined during the monitoring visits: 1) financial resources, 2) management of the program, 3) program service delivery. Comprehensive monitoring is conducted on-site; however, desktop monitoring is conducted monthly during the reimbursement process to ensure compliance.

The frequency of on-site monitoring reviews are performed according to HUD requirements and additional visits may occur for high risk participants. Both types of on-site visits are opportunities to reinforce the City's commitment to working collaboratively with its partners, conduct a minimum review of each major activity and expanding the scope if problems arise, an in-depth review of program compliance, and to provide technical assistance. Prior to the City's visitations, preparations are made by researching any relevant program regulations or statutes, reviewing submitted progress / performance reports, and evaluating the checklist to be used.

Desktop monitoring reviews include evaluating program participant performance reports and information in electronic databases, reviewing audited financial statements, evaluating interim project cost reports, and requesting additional information needed for verification of funds reimbursements.

Futhermore, the City is engaged in capacity building which its Public Service sub recipients to ensure its ability to fulfill its program objectives for the award period.

The City is committed to working with its non-profit partners to ensure they are not left vulnerable and are able to meet HUD requirements and guidelines.

**Citizen Participation Plan 91.105(d); 91.115(d)**

**Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

The CAPER draft is published in the Review-Journal for a period of 15-days per CAPER regulations. Further, it is posted on the City of Las Vegas website. The City maintains complete information on the CDBG, ESG, HOPWA, and HOME programs, including drafts and submitted plans and reports and its website. In addition, citizens are notified of hard copies available at their request.

The City conspicuously posts in Public Notices throughout the community. Each Notice includes the date, time, place, and agenda. Notices for public hearings may be run or posted, separately or together, as deemed necessary.

Public Hearings are held during all phases of the community development process to allow for citizen participation concerning development and performance of CDBG and HOME programs.

Local officials will respond to questions and proposals from citizens at each public hearing. During this time, questions from citizens are answered and is an opportunity for citizens to address a City Councilperson with their comments and views about the community development process or specific CDBG, ESG, HOPWA, or HOME.

**CR-45 - CDBG 91.520(c)**

**Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

The City of Las Vegas did not have a changes to our program objectives, as our focus still remains of providing opportunities for affordable housing, prevent & reducing homelessness, creating safe & livable communities, providing community & supportive services and economic opportunities for individuals with low to moderate incomes and educational enrichment opportunities.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?**

No

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**

## **CR-50 - HOME 91.520(d)**

### **Include the results of on-site inspections of affordable rental housing assisted under the program to determine compliance with housing codes and other applicable regulations**

Please list those projects that should have been inspected on-site this program year based upon the schedule in §92.504(d). Indicate which of these were inspected and a summary of issues that were detected during the inspection. For those that were not inspected, please indicate the reason and how you will remedy the situation.

Most properties had some very minor maintenance issues that were repaired and were cleared. City Center Apartments and Senator Harry Reid had more significant issues such as bugs, pigeons, safety issues and maintenance issues. All notes issues were corrected in a timely manner.

### **Provide an assessment of the jurisdiction's affirmative marketing actions for HOME units. 92.351(b)**

An Affirmative Fair Housing Marketing Plan (AFHM) is a marketing strategy designed to attract renters and buyers of all majority and minority groups, regardless of sex, handicap and familial status to assisted rental units and sales of dwellings that are being marketed, The City of Las Vegas, Office of Community Services has adopted, and project owners must also adopt, affirmative marketing procedures and requirements for any housing with five or more HOME-assisted units. Affirmative marketing differs from general marketing activities in that it specifically targets potential tenants and homebuyers who are least likely to apply for the housing in order to make them aware of available affordable housing opportunities.

HOME subrecipient's are required to outline an affirmative marketing plan in their application for funding. Currently, tenant rolls and client lists are scrutinized during desk audits and monitoring visits to ensure that the subrecipient's are, in fact, successful in serving typically underserved populations. In addition, the city reviewed subrecipient affirmative marketing plans during annual monitoring's.

### **Refer to IDIS reports to describe the amount and use of program income for projects, including the number of projects and owner and tenant characteristics**

City did not received program income for HOME projects for FY 2017-2018.

**Describe other actions taken to foster and maintain affordable housing. 91.220(k) (STATES ONLY: Including the coordination of LIHTC with the development of affordable housing). 91.320(j)**

The city takes actions to foster and maintain affordable housing by partnering with local developer's and exploring creative financing options and by coordinating with the state to preserve the affordability of projects that are being sold at the end of the tax credit compliance period.

**CR-55 - HOPWA 91.520(e)****Identify the number of individuals assisted and the types of assistance provided**

Table for report on the one-year goals for the number of households provided housing through the use of HOPWA activities for: short-term rent, mortgage, and utility assistance payments to prevent homelessness of the individual or family; tenant-based rental assistance; and units provided in housing facilities developed, leased, or operated with HOPWA funds.

<b>Number of Households Served Through:</b>	<b>One-year Goal</b>	<b>Actual</b>
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or family	150	33
Tenant-based rental assistance	68	46
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds	0	0
Units provided in transitional short-term housing facilities developed, leased, or operated with HOPWA funds	0	38

**Table 13 – HOPWA Number of Households Served****Narrative**

There were an additional 5 households that received permanent housing placement services.

For FY 2017-2018, the City of Las Vegas partnered with Aid for Aids Nevada, Community Counseling Center, Golden Rainbow, HELP of Southern Nevada and Las Vegas Urban League to provide permanent housing placement, housing operations, short-term rent, mortgage and utility assistance, supportive services and tenant-based rental assistance to persons living with HIV/AIDS. Please refer to the HOPWA CAPER for detailed accomplishments.

**CR-60 - ESG 91.520(g) (ESG Recipients only)****ESG Supplement to the CAPER in *e-snaps*****For Paperwork Reduction Act****1. Recipient Information—All Recipients Complete****Basic Grant Information**

<b>Recipient Name</b>	LAS VEGAS
<b>Organizational DUNS Number</b>	030381610
<b>EIN/TIN Number</b>	886000198
<b>Identify the Field Office</b>	SAN FRANCISCO
<b>Identify CoC(s) in which the recipient or subrecipient(s) will provide ESG assistance</b>	Las Vegas/Clark County CoC

**ESG Contact Name**

<b>Prefix</b>	Mrs
<b>First Name</b>	Kathi
<b>Last Name</b>	Thomas-Gibson
<b>Title</b>	Manager, Office of Community Services

**ESG Contact Address**

<b>Street Address 1</b>	495 South Main
<b>City</b>	Las Vegas
<b>State</b>	NV
<b>ZIP Code</b>	89101
<b>Phone Number</b>	7022292330
<b>Email Address</b>	kgibson@LasVegasNevada.GOV

**ESG Secondary Contact**

<b>Prefix</b>	Mrs
<b>First Name</b>	Arcelia
<b>Last Name</b>	Barajas
<b>Title</b>	Community Services Administrator
<b>Phone Number</b>	7022292264
<b>Email Address</b>	abarajas@lasvegasnevada.gov

**2. Reporting Period—All Recipients Complete**

<b>Program Year Start Date</b>	07/01/2017
<b>Program Year End Date</b>	06/30/2018



**3a. Subrecipient Form – Complete one form for each subrecipient**

**Subrecipient or Contractor Name:** LUTHERAN SOCIAL SERVICES OF NV

**City:** Las Vegas

**State:** NV

**Zip Code:** 89101, 4887

**DUNS Number:** 868128331

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Faith-Based Organization

**ESG Subgrant or Contract Award Amount:** 41540

**Subrecipient or Contractor Name:** HELP OF SOUTHERN NEVADA

**City:** Las Vegas

**State:** NV

**Zip Code:** 89119, 5280

**DUNS Number:** 165099326

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 80000

**Subrecipient or Contractor Name:** SALVATION ARMY LAS VEGAS

**City:** Las Vegas

**State:** NV

**Zip Code:** 89107, 4506

**DUNS Number:** 074629460

**Is subrecipient a victim services provider:** N

**Subrecipient Organization Type:** Faith-Based Organization

**ESG Subgrant or Contract Award Amount:** 250000

**Subrecipient or Contractor Name:** THE SHADE TREE

**City:** Las Vegas

**State:** NV

**Zip Code:** 89101,

**DUNS Number:** 124825188

**Is subrecipient a victim services provider:** Y

**Subrecipient Organization Type:** Other Non-Profit Organization

**ESG Subgrant or Contract Award Amount:** 15000

**CR-65 - Persons Assisted****4. Persons Served****4a. Complete for Homelessness Prevention Activities**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	52
Children	14
Don't Know/Refused/Other	0
Missing Information	0
<b>Total</b>	<b>66</b>

**Table 16 – Household Information for Homeless Prevention Activities****4b. Complete for Rapid Re-Housing Activities**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	134
Children	156
Don't Know/Refused/Other	0
Missing Information	0
<b>Total</b>	<b>290</b>

**Table 17 – Household Information for Rapid Re-Housing Activities****4c. Complete for Shelter**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	1,063
Children	43
Don't Know/Refused/Other	0
Missing Information	1
<b>Total</b>	<b>1,107</b>

**Table 18 – Shelter Information**

**4d. Street Outreach**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	0
Children	0
Don't Know/Refused/Other	0
Missing Information	0
<b>Total</b>	<b>0</b>

**Table 19 – Household Information for Street Outreach****4e. Totals for all Persons Served with ESG**

<b>Number of Persons in Households</b>	<b>Total</b>
Adults	1,249
Children	213
Don't Know/Refused/Other	1
Missing Information	0
<b>Total</b>	<b>1,463</b>

**Table 20 – Household Information for Persons Served with ESG****5. Gender—Complete for All Activities**

	<b>Total</b>
Male	229
Female	1,228
Transgender	4
Don't Know/Refused/Other	2
Missing Information	0
<b>Total</b>	<b>1,463</b>

**Table 21 – Gender Information**

**6. Age—Complete for All Activities**

	<b>Total</b>
Under 18	213
18-24	236
25 and over	1,013
Don't Know/Refused/Other	0
Missing Information	1
<b>Total</b>	<b>1,463</b>

**Table 22 – Age Information****7. Special Populations Served—Complete for All Activities****Number of Persons in Households**

<b>Subpopulation</b>	<b>Total</b>	<b>Total Persons Served – Prevention</b>	<b>Total Persons Served – RRH</b>	<b>Total Persons Served in Emergency Shelters</b>
Veterans	19	2	1	16
Victims of Domestic Violence	235	1	10	224
Elderly	61	3	7	51
HIV/AIDS	6	0	1	5
Chronically Homeless	67	0	11	56
<b>Persons with Disabilities:</b>				
Severely Mentally Ill	373	2	13	358
Chronic Substance Abuse	127	0	3	124
Other Disability	325	6	21	298
Total (Unduplicated if possible)	0	0	0	0

**Table 23 – Special Population Served****Demographics**

Please be advised 2017 ESG CAPER did not specify elderly age range or persons with disabilities section. Therefore we have made the following insinuations: based on the information provided in the CAPER.- Elderly age was considered as 62+-Total persons who indicated Mental Health Problem, were included

in Severely Mentally Ill category.-Total persons who indicated Developmental Disability & Physical Disability, were included in Other Disability category.

**CR-70 – ESG 91.520(g) - Assistance Provided and Outcomes****10. Shelter Utilization**

Number of New Units - Rehabbed	0
Number of New Units - Conversion	0
Total Number of bed-nights available	64,970
Total Number of bed-nights provided	48,526
Capacity Utilization	74.69%

**Table 24 – Shelter Capacity****11. Project Outcomes Data measured under the performance standards developed in consultation with the CoC(s)**

The 'Number of Units' for this section of the 2017 – 2018 ESG CAPER did not request this information.

HELP of Southern Nevada has opened the new Shannon West Homeless Youth Center building on July 14th 2017. This move has greatly benefited the youth. The programs bed count increased from 65 to 80 beds with the new move. We have added 3 new positions consisting of an Education Coordinator, Volunteer Coordinator and Kitchen Supervisor. The program has also increased the number of Case Managers and Residential Monitors to meet the needs of the client's.

The youth are able to secure employment faster than while residing in the new building on Flamingo Road. A total of 46 residents obtained employment for the year. For FY 17/18 The City of Las Vegas, along with the City of North Las Vegas and Clark County partnered with the CoC to standardize processes and procedures as it relates to obtaining and reporting data for compliance purposes. The following steps have been taken as of the date of this writing:

1. Monitoring was sub-contracted by the CoC to be conducted for all ESG subrecipients as well as all CoC subrecipients to align performance standards.
2. Policies and Procedures are in the final stages of revision for ongoing monitoring and compliance of CoC and ESG subrecipients.
3. All ESG recipients in Southern Nevada are currently working with the CoC to draft and align standardized Written Standards and Program Procedures to streamline efforts for subrecipient agencies and allow for more efficient use of their time to assist clients.

**ESG SAGE Report Errors and Resolution**

The errors within the ESG Caper specifically on questions 6A, 6B and 6C are due to ESG clients not completing an exit interview or not providing physical copy of the social security card. The Universal Data Elements, Income and Housing Data Quality have a higher error rate percentage because there were households who left the program without notifying the agency. When HMIS asks for a destination within the exit survey, staff can choose from: No exit interview completed, Other, Client doesn't know, Client refused to answer or Data not collected. All options result in errors within the caper report. Our proposed resolution to address these errors, is having agencies request social security numbers and manually entering the number into HMIS, as well as requesting that clients provide a physical card within 30 days or requesting other supporting documentation such as an annual tax report to verify the SS number. Before submitting the ESG Caper we will identify any errors by generating the Program Based, Data Quality and Program Data reports on a quarterly basis. We will also direct ESG agencies to run the CAPER in web format before using SAGE to import the information.

## CR-75 – Expenditures

### 11. Expenditures

#### 11a. ESG Expenditures for Homelessness Prevention

	Dollar Amount of Expenditures in Program Year		
	2015	2016	2017
Expenditures for Rental Assistance	10,000	12,059	0
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Prevention under Emergency Shelter Grants Program	0	0	0
<b>Subtotal Homelessness Prevention</b>	<b>10,000</b>	<b>12,059</b>	<b>0</b>

Table 25 – ESG Expenditures for Homelessness Prevention

#### 11b. ESG Expenditures for Rapid Re-Housing

	Dollar Amount of Expenditures in Program Year		
	2015	2016	2017
Expenditures for Rental Assistance	366,293	213,880	270,752
Expenditures for Housing Relocation and Stabilization Services - Financial Assistance	0	0	0
Expenditures for Housing Relocation & Stabilization Services - Services	0	0	0
Expenditures for Homeless Assistance under Emergency Shelter Grants Program	0	0	0
<b>Subtotal Rapid Re-Housing</b>	<b>366,293</b>	<b>213,880</b>	<b>270,752</b>

Table 26 – ESG Expenditures for Rapid Re-Housing

#### 11c. ESG Expenditures for Emergency Shelter

	Dollar Amount of Expenditures in Program Year		
	2015	2016	2017
Essential Services	0	160,600	95,000
Operations	0	0	0
Renovation	0	0	0



Major Rehab	0	0	0
Conversion	0	0	0
<b>Subtotal</b>	<b>0</b>	<b>160,600</b>	<b>95,000</b>

Table 27 – ESG Expenditures for Emergency Shelter

**11d. Other Grant Expenditures**

	Dollar Amount of Expenditures in Program Year		
	2015	2016	2017
Street Outreach	0	0	0
HMIS	3,600	5,000	0
Administration	30,916	31,746	0

Table 28 - Other Grant Expenditures

**11e. Total ESG Grant Funds**

Total ESG Funds Expended	2015	2016	2017
	410,809	423,285	365,752

Table 29 - Total ESG Funds Expended

**11f. Match Source**

	2015	2016	2017
Other Non-ESG HUD Funds	0	0	0
Other Federal Funds	0	0	0
State Government	0	0	0
Local Government	0	0	409,265
Private Funds	0	0	0
Other	0	0	372,054
Fees	0	0	0
Program Income	0	0	0
<b>Total Match Amount</b>	<b>0</b>	<b>0</b>	<b>781,319</b>

Table 30 - Other Funds Expended on Eligible ESG Activities

**11g. Total**

Total Amount of Funds Expended on ESG Activities	2015	2016	2017
	410,809	423,285	1,147,071

Table 31 - Total Amount of Funds Expended on ESG Activities