



*Industry Advisory from the Building & Safety Department*  
**Quality Assurance Agency**  
**Special Inspection Agreement (QAA) Process**  
**May 15, 2015**

The City of Las Vegas will launch a new QAA (Quality Assurance Agency Special Inspection Agreement) process on June 15<sup>th</sup> to allow customers to easily create agreements online. The process will be similar to what is currently offered in Clark County. The new system will be available on June 15, 2015 on our website at: [www.lasvegasnevada.gov](http://www.lasvegasnevada.gov).

We are offering two customer training sessions on June 2, 2015 and June 9, 2015 from 9:00 am to 10:00 am. The training will be at the Development Services Center (DSC), 333 N. Rancho Drive, 5<sup>th</sup> floor, Great Basin Conference Room. If you are interested in attending, please RSVP by May 28<sup>th</sup>, 2015 to [lchen@LasVegasNevada.gov](mailto:lchen@LasVegasNevada.gov).

For customers that cannot attend the training session, we will have a handout with instructions available on our website.

We are excited about this new tool as we believe it will provide better service to our customer and allow you to view the agreement throughout the project as needed.

If you have any questions, please contact Yolanda Palomo at 702-229-1239.

Sincerely,

A handwritten signature in black ink that reads "Chris Knight".

Christopher Knight, Director  
City of Las Vegas  
Building and Safety Department