



INDUSTRY ADVISORY FROM CITY OF LAS VEGAS BUILDING & SAFETY

Full implementation of the new Infor 10 system is tentatively scheduled for May 22, 2017.

Major Service Impact: Be advised that the weekend (May 19, 2017 – May 21, 2017) prior to full implementation of Infor 10, *all web and phone scheduling, online payments and permit services* will be interrupted. Please adjust your timelines and plan for this accordingly.

- All inspections that need to be conducted May 19th – May 22nd will need to be scheduled by 4:00 p.m. on Thursday May 18th, 2017.
- Any inspections not scheduled will need to wait until Monday May 22nd, 2017 to schedule inspections starting on Tuesday May 23rd, 2017.
- All inspections completed by City of Las Vegas Inspectors during May 19th – May 21st will be completed on paper and the results will be uploaded into the new INFOR10 system on Monday May 22nd for viewing.

We appreciate your patience as we migrate to “build community to make life” *even* “better” for our customers.

We encourage feedback from industry professionals and homeowners on the success of our personnel, processes and technical tools at gaining your satisfaction, and on opportunities to gain it if we have not.

If you have any questions, please feel free to contact Yolanda Palomo, Building & Safety Process Coordinator, at (702) 229-1239.

Please complete our department survey [here](#).