



*Industry Advisory from the Building & Safety Department*  
**Customer Service Tickets at the DSC**  
**November 30, 2016**

In an effort to improve wait times for our development community and contractors that are familiar with our process & requirements, we have created a new service ticket for our Building Technicians that is called “**Contractor Permit**”. This new ticket option will be available to customers effective on December 12, 2016.

When you arrive at the Development Services Center (DSC) and you are ready to submit a full set of drawings, please choose the “(B) Contractor Permit” ticket from the kiosk.

The ticket will look like this:



If you have questions and need more time with the Technician, then please choose the regular “(B) Building Technician” option.

We appreciate your business and look forward to seeing you at the Development Services Center. If you have any questions or concerns, please feel free to contact us at (702) 229-6251.